From a 114-year-old great-grandmother in Harlem to a soon-to-be mother in Nassau County seeking a better life for her and her child… from a hospice patient on Staten Island to three young children in crisis in the Bronx… from Bay Ridge, Brooklyn to Bayside, Queens, the Visiting Nurse Service of New York (VNSNY) is there for our neighbors in homes and communities across New York—helping those who otherwise might not receive the care and support they so desperately need.

This report features the wide-ranging charitable care and community impact of VNSNY and our generous donors. We’re pleased to share these highlights of the vital programs you help support.
Alelia Murphy was born in North Carolina in 1905, when Theodore Roosevelt was president. Today, at age 114, Ms. Murphy is the oldest living person in the United States. When asked her secret to a long life, she has a ready answer: “Trust in God and be a good person.”

Ms. Murphy has lived an active, happy life, which, according to her VNSNY nurse Natalia Mhlambiso, is as good a recipe as any for longevity. “She grew up in the South in the days before processed food, so she ate very healthy,” says Natalia. “Keeping active when you are younger, and eating healthy and continuing to do so—they really do help a lot.”

Centenarians like Ms. Murphy require an extra measure of attention to potential complications, as a decline in health can happen quickly. Natalia visits twice a week to clean and change the dressing on a non-healing hip wound and to check Ms. Murphy’s medications and overall well-being. Natalia also communicates regularly with Ms. Murphy’s close-knit family and with her doctor, who comes to the apartment through Mount Sinai Health System’s Visiting Doctors program, which partners with VNSNY.

Ms. Murphy attended college in North Carolina before marrying and moving to New York, where she was a seamstress, a baker, and an award-winning salesperson for Fuller products. She was also a passionate dancer, being regularly tossed into the air while jitterbugging at Harlem’s storied Savoy Manor—a treasured memory that Ms. Murphy still holds near to her heart today.

Ms. Murphy’s Harlem apartment of many decades is filled with family photographs and a “proclamation wall” with citations from local officials honoring her long life. Natalia has been visiting Ms. Murphy at home for more than five years and has become familiar to many of her elderly neighbors. “It’s a good feeling,” Natalia says, “being here to help.”

We Care for 114-year-old Alelia Murphy in Harlem

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In 2018, VNSNY provided care to over 845 New Yorkers aged 100 years and older.
The emotional support and pain management expertise that hospice offers can make an enormous difference for patients and their families—and every day, week and month counts when adding to a person’s quality of life. As the only hospice program serving all five boroughs of New York City, VNSNY Hospice and Palliative Care provides comfort and dignity at the end of life. The services of our interdisciplinary hospice teams include skilled, compassionate medical, nursing and spiritual care to manage symptoms and keep patients as comfortable as possible while also supporting their families through end-of-life education, bereavement counseling and other services.

While the majority of our hospice patients are cared for at home, VNSNY also provides specialized end-of-life care in other settings, including our Shirley Goodman and Himan Brown Residence (a home-like facility on the Upper East Side for patients who cannot remain in their own homes), as well as in nursing homes and assisted living facilities throughout the city. VNSNY Hospice and Palliative Care is proud to offer specialized outreach to specific constituencies as well, including military veterans, patients with advanced cardiac disease or COPD, underserved African-Americans in Harlem, and LGBT patients.

Founded in 1983, our hospice is the largest in New York City, caring for approximately 1,300 patients on any given day. In 2018, we provided hospice and palliative care services to over 6,100 patients and their families. In addition, we provided hands-on training to hospice physicians and clinicians from local medical centers through our Hospice Physician Fellowship Training program.

“I enthusiastically support the Physician Fellowship program at VNSNY Hospice. It does a terrific job of training doctors in how to deal with the end of life in the home setting. This is something completely different for doctors accustomed to working in hospitals. It is a joy for me to support a program that I know is making a difference.” Jane Burton, VNSNY donor since 2009
The VNSNY Hospice and Palliative Care team often talks to patients and family members about goals at end of life. These could include being pain-free, gathering family around, or attending a particular event. For Steven,* one goal was to get his 19-year-old cat, Jenny, back.

Jenny had crawled out a window in the fall and remained missing for many months, making Steven anxious and sad. Then, one spring day, she reappeared at the front door of his apartment building. “Steven’s eyes just shine when he’s with Jenny,” says hospice spiritual care counselor Bette Bimbaum. “It’s so happy to have her back. It really is a miracle.”

Steven is one of more than 1,300 patients in VNSNY Hospice care on any given day, receiving services that bring quality of life to end of life. Our multi-disciplinary teams offer medical, nursing, emotional and spiritual care, as well as family support, to help patients remain home and as comfortable as possible in their final days. For Steven, the care—and the company—are particularly meaningful, because he does not have regular visits or support from family.

Steven cannot speak due to his illness, so he communicates through writing with his hospice team. He jots down every medical incident and question he has, so he can participate in his care and comfort with hospice nurse Elaine G Jillard.

Since her return, Jenny the cat has been a great source of comfort. “When I saw Steven yesterday with Jenny, I thanked him for teaching me the power of hope,” says Bette.

* The patient’s name has been changed for privacy.
Working closely with young, low-income, first-time mothers—nearly half of whom are teenagers—and their babies in the Bronx and Nassau County, VNSNY’s Nurse-Family Partnership (NFP) is helping to break the cycle of poverty and improve the future for both the mother and her family. In 2018, our NFP program served 1,023 families—922 in the Bronx and 101 in Nassau—providing the comprehensive support that these young moms need to be healthy and to keep their children healthy, learning, and thriving from pregnancy onward.

The remarkable success of VNSNY’s Nurse-Family Partnership speaks volumes to the power of this evidence-based program, which pairs each mother with a specially trained VNSNY nurse. Meeting regularly with the mother from pregnancy through the child’s second birthday, the nurse monitors the mother’s and child’s health, encourages mother-child interactions such as reading aloud that enhance the baby’s development, and helps the mother plan for her child’s future and pursue her own educational and career goals.

The program is clearly working. Research shows that women who participate in the Nurse-Family Partnership tend to have better prenatal health, wait longer to have another child, and are more likely to continue school and get a job. Decreases in preterm deliveries and reductions in both maternal and child mortality, as well as increased breastfeeding and child immunization rates, are just a few of the NFP’s positive maternal and child health outcomes.

"I support the Nurse-Family Partnership because of the great impact it has on both the mother and the baby, changing lives for the better at a very crucial time of life. It’s just plain smart." Helen Brandes, VNSNY donor since 1981

Caring for LGBT older adults

Today, 50 years after the Stonewall protests in New York City, LGBT Americans find themselves living in a world of emerging normalcy, PRIDE, and marriage equality. Yet sadly, too many of the Stonewall Generation—people born in the years before Stonewall—are still living in fear, alone and isolated. At the same time, they continue to suffer with a healthcare system that too often discriminates against them and prevents them from receiving the critical care they need.

To that end, we are committed to treating every LGBT patient with empathy, courtesy, and respect. All VNSNY nurses, rehabilitation therapists, social workers, and home health aides, along with our administrative and leadership staff, have received training for working with LGBT communities from the LGBT senior advocacy organization SAGE (Advocacy & Services for LGBT Elders). This specialized training ensures that all of our staff are sensitive to the needs and concerns of LGBT older adults and the importance of creating a safe, welcoming home healthcare environment for them. VNSNY is the largest home- and community-based healthcare organization in the New York City metropolitan area with the SAGECare Platinum LGBT cultural competency credential. In addition to this cultural sensitivity training, VNSNY expanded its Senior LGBT Outreach in 2018 with funding from a New York Community Trust grant. Our expanded outreach program is committed to supporting the health of LGBT seniors in the New York City area through collaborations with community-based organizations that serve New York’s elderly LGBT population. The program is also educating organizations, providers, and patients about VNSNY’s LGBT-related initiatives, including our gender affirmation surgery program, which is the largest in the city.

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Caring for LGBT older adults

LGBT Patient and Member Outreach
Samantha* never had a stable home, so when she became pregnant, she vowed to do better for her son. “She knew she wanted to be a great mom, but she didn’t know how,” says nurse Adelmis Granodeoro, who works with Samantha as part of VNSNY’s Nurse-Family Partnership (NFP). “There are a lot of young women who want to be great moms but aren’t sure how,” she adds. “Our program helps them understand what being a great mom involves and access the tools to get there.”

Adelmis began making weekly visits in Samantha’s final months of pregnancy to check her health, discuss goals for herself and the baby, and inform and empower her as a mother. Adelmis used a training doll, pictured at right, to teach Samantha baby skills such as how to change a diaper and the proper way to hold an infant’s head. With Adelmis’ help, Samantha got dental and vision care (replacing long-lost eyeglasses) and enrolled in the federal government’s Women, Infants and Children (WIC) supplemental nutrition program.

On a crisp spring day one week before her baby was born, the two talked in great detail about many aspects of pregnancy and motherhood, including swollen wrists, labor and delivery, breastfeeding, the importance of skin-to-skin contact and much more.

Since her baby Christopher’s birth in June, Adelmis’ visits now focus on his health and development, infant-mother bonding, Samantha’s physical and emotional well-being, and helping her achieve her goal of returning to the workforce and providing for her son.

“Adelmis has given me so much information and brought a whole new light on being pregnant,” says Samantha. “She made me feel better about being a mother.”

* The name of the client and her child have been changed for privacy.
NSNY’s Community Mental Health Services (CMHS) offers over two dozen community outreach programs for low-income children and adults who are struggling with severe or persistent mental illness or substance use problems. On any given day, these vital programs care for some 2,800 New Yorkers, from young children to our oldest seniors.

In 2018, CMHS served approximately 16,000 clients in communities across New York City. For children in the Bronx living with serious emotional disturbance, for instance, our FRIENDS programs and licensed mental health clinic provide community-based, family-focused mental health and social support services. Partnerships play a vital part in caring for this vulnerable group. To reach out to those who need mental health support, we work with local public schools, the New York State Office of Mental Health, the New York City Department of Health and Mental Hygiene and the New York City Department of Education.

For older adults, our PEARLS program offers in-home depression treatment. We also train public school personnel to support children’s emotional needs through our 100 Schools program. Other CMHS programs include VNSNY’s Mobile Crisis Teams, which provide rapid assessment and short-term, in-home mental health services for adults and children experiencing, or at risk of, a psychiatric or psychological crisis; our Geriatric Mental Health Outreach programs, which provide assessment, counseling, and psychiatric care to Bronx, Manhattan, and Queens seniors in need; and Care Management programs administered through three Health Homes covering Manhattan, the Bronx, and Brooklyn, as well as a separate initiative for adults with substance use disorders who apply for or receive public assistance.

“In a world where compassion seems to be a struggling concept, VNSNY still embodies that view. I am particularly passionate about supporting CMHS because the patients who are struggling with behavioral health issues are amongst the most disenfranchised in our society. If my donation can make even the smallest impact on making a patient’s life better, that is my hope and goal.” Neil Pessin, employee donor
when Arlana Orange, a social worker with the VNSNY Bronx Children’s Mobile Crisis Team (CMCT), received a referral for Daryl,* age 6, for aggressive behavior at school, it turned out his two older siblings were also struggling with mental health and behavioral health issues. In addition, their great-grandmother, Linda, who is their legal guardian, was overwhelmed caring for them. She struggled to get them adequate food, clean clothes, and a proper place to sleep. CMCT, which provides rapid intervention for children and families in crisis, quickly teamed up with VNSNY’s Home-Based Crisis Intervention (HBCI) program to get this struggling family what they needed.

As social worker Joheily Gonzales, a HBCI Program supervisor, notes, “Collaboration is the most important part of our work.” Arlana’s and Joheily’s teams worked together to get the family beds and bedding, teach techniques to reduce nightly bed-wetting, and schedule visits and transportation to the pediatrician. In addition, VNSNY advocated for homemaker services to help Linda with laundry, cleaning, and cooking, and Joheily worked with Linda to negotiate a deal with Con Edison so she can keep the lights on for her family.

Arlana and Joheily also helped 8-year-old Aliyah replace broken eyeglasses to open up a new world for the little girl who loves to read. The change in the children’s lives is noticeable: “In school and in the community, there’s been an improvement,” says Joheily. “The kids are coming into school clean, with a better night’s sleep.”

Arlana notes that the 6-year-old is also able to control his emotions better, although at times he still struggles. “He’s hugging now,” says Arlana. “That’s a big step.”

* The clients’ names have been changed for privacy.
NSNY’s Chinatown Neighborhood Naturally Occurring Retirement Community (NNORC) staff touched the lives of over 1,200 Chinatown seniors in 2018. Many of these seniors live in aging, walk-up tenement buildings, which can lead to isolation, loneliness, and despair as well as threaten their health and well-being. Since most of these seniors speak no English, they are often invisible to social services and health networks—which is why our special outreach efforts are so important.

Through the Chinatown NNORC, established over a decade ago, VNSNY and its Chinatown partnering organizations work collaboratively to ensure that local residents aged 60 and over are connected to the health, social, and translation services they need in order to successfully age in place. Many of our programs emphasize health and wellness. These numerous services provide important connections to NNORC members in their native languages, facilitated by bilingual staff who understand the culture and needs of these seniors.

In its storefront space at 7 Mott Street, which it shares with the VNSNY Chinatown Community Center, our NNORC offers recreational activities and a variety of other services. For those seniors who are too frail to visit the Center or are homebound, NNORC staff call on them in their apartments to address social and health concerns and assist members in making their homes safe and hazard-free. The NNORC team, which includes licensed social workers, a registered nurse and an activity coordinator, provides NNORC members with a wide array of services both at the Center and in their homes. These range from weekly support groups and education, recreation, and exercise classes to on-site blood pressure screenings and a fall prevention program. The NNORC has also created task forces to respond to the unique needs of the Chinatown community, such as implementing advance directives and addressing mental health. All of our services are provided free to members and are either non-billable or reimbursable.

"The NNORC provides a wide range of programs and services to a most vulnerable population in the Chinatown community who struggle to remain in their home and community. I know that even my limited support can help to enrich this special program." Rhonda Soberman, employee donor

Volunteers play a key role at VNSNY, making many important contributions to our programs. In 2018, 520 generous volunteers donated over 40,000 hours of service to VNSNY, positively impacting the lives of vulnerable children and their families and homebound elderly patients throughout the New York area.

Ranging in age from 18 to 90 years old, VNSNY volunteers provide dynamic assistance that touches every corner of VNSNY. This assistance includes our VNSNY Home Care volunteers, who provide daily administrative support throughout the organization; our Leadership volunteers, who assist with fundraising and projects that support the special needs of chronically ill children and adults; our Chinatown Community Center volunteers, who help with VNSNY’s community outreach—and much more!

Within VNSNY Hospice and Palliative Care, trained volunteers make friendly visits to hospice patients and their families on a regular basis. Some come as a team with their trained therapy dogs, making the patient’s experience less stressful and improving morale. In addition, Hospice Vigil volunteers receive extra training to address the simple and humanistic goal that no one will be alone at the end of life—gathering at the bedside and utilizing touch, music, meditation, prayer, or choir visits to bring comfort to patients and their caregivers.

"Thank you for providing the opportunity to be a hospice volunteer. The past year has been filled with many rewarding and fulfilling moments that have enriched my life. I am extremely grateful." Rob G., volunteer

Simply put, VNSNY could not do all that it does without the contributions of our generous volunteers. In 2018, the dollar value of the time and impact donated by VNSNY’s volunteers was calculated at more than $1.1 million. Thank you, volunteers!

To become a volunteer, please call 212-609-1570 or email volguest@vnsny.org.
Providing education and training to enhance patient care

Workforce Development

Approximately 900 Partners in Care HHAs have undergone health coach training as of 2018. An expansion of the program is now being funded by the Ladders to Value Workforce Investment Organization (WIO), a partnership VNSNY has formed with the 1199 Service Employees International Union Training & Employment Funds and the Continuing Care Leadership Coalition under a special New York State initiative to develop the long-term care workforce.

WIO funding is also being used to provide a free 10-week online care management course to VNSNY clinicians, as well as to train Partners in Care HHAs in the skills they need, such as identifying signs of potential medical problems and then quickly contacting the patient’s medical provider.

Other VNSNY workforce initiatives include an HWRI-funded collaboration with Duke University’s School of Nursing to train VNSNY registered nurses as certified population care coordinators; the VNSNY Hospice Physician Fellowship, which utilizes generous philanthropic support from individuals and foundations to provide hands-on training in hospice care to physicians, medical residents, and nurse practitioners from our local medical center partners; and the HWRI-funded Rehabilitation New Graduate Training Program, which offers skills training and preceptorships to physical and occupational therapists new to home care.

“I wanted to give to Workforce Development to help support VNSNY’s commitment to employees’ professional development, which will enhance the work we do and the care we give our patients.” Peter Delvita, employee donor

Investigating evidence-based methods to improve patient outcomes

VNSNY Center for Home Care Policy & Research

As the nation’s preeminent home- and community-based research center, the internationally renowned VNSNY Center for Home Care Policy & Research conducts rigorous scientific research aimed at improving patient outcomes and promoting positive changes in the field of home health care. These investigations are yielding new insights into how this care can be delivered in ways that improve symptom control and quality of life while reducing hospitalization risk.

For example, the Research Center is currently partnering with Columbia University on the first large-scale NIH-funded study investigating issues of infection risk during a home health care episode. Another recent study conducted by VNSNY in collaboration with New York University found that when caring for non-English-speaking patients, arranging home visits from a clinician who speaks the patient’s primary language—or having a professional interpreter there in person to bridge the language gap—leads to better outcomes and more efficient resource utilization.

The Research Center’s staff collaborates extensively with other clinical and academic institutions, and publishes its findings in a wide array of peer-reviewed academic journals. To improve home care throughout the world, the Center also hosts delegations from across the country and around the globe.

The VNSNY Research Center’s work is supported by a number of public and private sources, including:

University Partners
- Columbia University Medical Center
- Columbia University School of Nursing
- Icahn School of Medicine at Mt. Sinai
- Johns Hopkins University School of Nursing
- New York University College of Nursing
- New York University Langone Medical Center
- The University of Missouri
- Weill Medical College of Cornell University

Federal Partners
- Agency for Healthcare Research and Quality
- Eunice Kennedy Shriver National Institute of Child Health and Human Development of the National Institutes of Health
- National Institute on Aging of the National Institutes of Health
- National Institute of Neurological Disorders and Stroke of the National Institutes of Health
- National Institute on Aging of the National Institutes of Health
- National Institute on Nursing Research of the National Institutes of Health
- Office of the Director of the National Institutes of Health

Local/Community Partners
- Carter Burden Center for the Aging, Inc.
- Eugene and Joseph Doyle Research Partnership
- Fan Fox & Leslie R. Samuels Foundation
- The Hearst Foundation Inc.
- New York Foundation for Eldercare
- NewYork-Presbyterian Hospital
- The John H. and Ethel G. Noble Charitable Trust
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Our May 21st Golf Classic hosted 128 participants and raised $260,000 to support and expand VNSNY Hospice and Palliative Care’s Veterans Program.

Nearly 200 VNSNY staff, family and friends marched in June’s NYC Pride March to show our commitment to aging LGBT New Yorkers and VNSNY’s 125 years of caring for diversity.

Among Lillian Wald’s many accomplishments, she is famous for establishing New York City’s first playground for children. On Saturday, July 14th, in celebration of VNSNY’s 125th anniversary, VNSNY family and friends helped spruce up playgrounds across the 5 boroughs.

On Sunday, September 16th, near the building on Henry Street where Lillian Wald started her outreach in 1893, VNSNY joined forces with the Henry Street Settlement to mark their shared 125th anniversary. VNSNY President and CEO Marki Flannery and Henry Street’s Executive Director David Garza cut the 125th anniversary birthday cake.

On October 25, VNSNY employees gathered simultaneously to celebrate the 125th anniversary at 13 locations across the city.

On November 8th, 2018, VNSNY’s annual Gala celebrated the organization’s 125th Anniversary at the Ziegfeld Ballroom, raising a record-breaking $1.32 million for our charitable care and community benefit programs.

As a special thank you for service and dedication to VNSNY and its mission, members of the VNSNY family received a 125th anniversary commemorative pin.
We Care across New York

In 2018, the Visiting Nurse Service of New York—together with generous supporters, community partners and VNSNY employees—provided $39 million in charitable care and community benefit programs. These wide-ranging programs improved the lives of tens of thousands of New Yorkers, young and old, and delivered free and discounted direct home care services to thousands more under- and uninsured individuals.

The $39 million in community benefit impact shown in the chart on the previous page represents the total amount spent by VNSNY and our philanthropic partners on delivering charitable care and community benefit programs. It includes services funded by public grants (city, state, and federal), development (gifts and grants from private donors, employees, foundations and corporations), and VNSNY’s charitable care contribution (the cost of community benefit programs paid for by VNSNY). This total does not include reimbursements to the programs from Medicaid, Medicare, and Managed Care Organizations.

VNSNY Charitable & Community Impact:

$39 Million

VNSNY’s Charitable Contribution
$7.4M (19%)

City, State and Federal Grants
$25.7M (66%)

Donations and Development
$5.7M (15%)

VNSNY Charitable & Community Impact:

$39 Million

Specialized Programs and Services
$1.4M (4%)

Charitable Care for the Under- and Uninsured
$4.3M (11%)

Programs for Children and Families
$10.2M (26%)

Community Mental Health Services
$17.9M (46%)

Hospice Charitable Programs
$1.9M (5%)

VNSNY Research Center
$3.1M (8%)

Charitable Care for the Under- and Uninsured
$4.3M (11%)
Who We Care for

On any given day, the Visiting Nurse Service of New York has over 44,000 patients and health plan members in its care. This care is delivered by a staff of over 13,600 employees, including registered nurses, rehabilitation therapists, social workers, home health aides, and other clinical staff such as physicians and psychologists.

2018

Total patients served: 118,905

VNSNY provided care to more than 845 patients who were over 100 years old.

Total clinical visits: 1,272,554

Approximately 61% of our patients were female.

The average age of a patient was 73 years old.

Collectively, VNSNY staff members speak more than 50 languages.

VNSNY serves all five boroughs of New York City as well as Nassau, Suffolk and Westchester Counties.

Heart disease, diabetes, cancer, hypertension, and stroke were among the most frequent diagnoses of our patients.

How We Care

A Partial List of Our Programs and Services:

Home Care Services
- Skilled Nursing
- Physical Therapy, Speech-Language Pathology and Occupational Therapy
- Behavioral Health (BX, BK, M, SI, Q)
- Social Work Services
- Maternity, Newborn & Pediatrics (BX, BK, M, Q, N, W)
- Nurse-Family Partnership (BX, M)
- Gender Affirmation Program
- Home Visiting Physicians (M)
- Medicaid Pending (BX, BK, M, Q, SI)

Population Health and Care Management
- Complex Chronic Care Management
- Transitional Care Coordination
- Care Management Solutions
- Remote Patient Monitoring

VNSNY Chronic Care Expertise
- COPD
- Diabetes
- Heart Failure
- Rehabilitation
- Stroke
- Wound

Community Mental Health Services
- Behavioral Health Community Transitions
- Geniatric Mental Health Outreach (BX, M)
- PEARLS Program (M, Q)
- Health Home Care Management (BX, BK, M)
- FRIENDS Program (BX)
- Mobile Cross Teams (BX, BK, M, Q)

Community Outreach
- Community Collaborations
- Chinatown NNORC and Community Center (M)
- LGBT Community Outreach

Hospice and Palliative Care
- Hospice and Palliative Care (BX, BK, M, Q, SI)
- Patient and Family Support Services (BX, BK, M, Q, SI)
- Shirley Goodman and Heman Brown Hospice Residence (M)
- Veterans Program (BX, BK, M, Q, SI)

Medicare and Medicaid Health Plans*
- VNSNY CHOICE Total
- VNSNY CHOICE FIDA Complete
- VNSNY CHOICE Medicaid Managed Long-Term Care (MLTC)
- VNSNY CHOICE SelectHealth

Private Pay Services from Partners in Care
- Personal Care and Companionship
- Ambulatory Escort
- Skilled Nursing
- Clinical Assessments
- Physical Therapy, Occupational Therapy and Speech-Language Pathology
- Care Management

The VNSNY Research Center
- Advancing and promoting evidence-based home healthcare practice

Referrals and Customer Care
- VNSNY Intake
- Provider Link Portal
- Customer Care Center

Volunteer Services and Charitable Care
- Volunteer Services
- Charitable Care

Unless otherwise noted, VNSNY serves all five boroughs of New York City as well as Nassau, Suffolk and Westchester Counties.

Key: BX = Bronx; BK = Brooklyn; M = Manhattan; Q = Queens; SI = Staten Island; N = Nassau; S = Suffolk; W = Westchester.

*For VNSNY CHOICE Health Plans service areas, go to: www.vnsnychoice.org
The Visiting Nurse Service of New York is grateful for the contributions of generous individuals, foundations, and corporations in 2018, helping us provide life-saving charitable care and life-enhancing community benefit programs to New Yorkers in need. A special thank you to our Leadership Council members, individuals who give annual contributions starting at these levels: Benefactor - $1,250, Humanitarian - $2,500, Visionary - $5,000, President’s Circle - $10,000, Chairman’s Circle - $25,000, and Founders Circle - $50,000.

$500,000 and above
Robin Hood

$100,000 - $499,999
Thompson Family Foundation, Inc.

$50,000 - $99,999
The Balm Foundation
The Y.C. Ho/Helen and Michael Chang Foundation
Joan and Bob Eistor
Anne and Joel Ehrenkranz
The Eiles Foundation
Horace & Amy Hagedorn Fund
The Irma T. Hinchliff Trust
Robert M. Kaufman, Esq
Ruth and David Levine

John H. and Ethel G. Noble Charitable Trust
Donald A. Pets Charitable Trust

$25,000 - $49,999
AMBIA, Inc.
Alvara & Marsal Healthcare Industry Group, LLC
The John Corley Foundation for Ethics & Philosophy in Medicine
Julie and Bob Daum
Eugenie Doyle, MD
Epstein Teicher Philanthropies
Peter H. Gleason
Mary R. (Nina) Henderson and Roger J. Rausch, MD
Homera Homestake
Hugoton Foundation
Phyllis and Slade Mills
The Ambrose Monell Foundation
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“As a long-time supporter of Visiting Nurse Service of New York, I believe that all people should have access to necessary health care services. VNSNY helps to make that possible. They provide critical support to some of the most vulnerable residents of our city through their free and discounted services. I am thankful for their dedication in helping those most in need.”

Yoko Ono Lennnon, VNSNY donor since 2001
"VNSNY was there for my mother in her final illness 30 years ago, and I am happy to have been repaying the kindness for many years."  
Michael Wolf, VNSNY donor since 1992
“I have been an annual donor for 15 years, starting after my husband died on the Hospice program. I was so impressed with the skill and compassion of the team that came to our house. They do a fine job and I want to be sure that Hospice remains strong and is there for others. One day, it will be there for me, too!”

Solange Landau, VNSNY donor since 2004
In 2018, more employees than ever before made a contribution to a VNSNY Charitable Care and Community Benefit Program, and helped the Strength from Within campaign raise over $80,000 for the first time ever. These clinicians and staff went above and beyond, and demonstrated their commitment to the organization—and more importantly, to the vulnerable patients we serve.

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“When I was very sick, VNSNY was literally a life saver. All the nurses were extraordinary, not only technically correct, but always warm and supportive. Bravo, VNSNY! Keep up the good work. You should be supported by all New Yorkers, because you support us when we need it most!”

Hester Diamond, VNSNY donor since 2018
Please Help Us Care for vulnerable patients across New York

The kindness and generosity of individuals, foundations, and corporations has helped make everything in this report possible. VNSNY relies on contributions from caring people like you to make our Charitable Care and Community Benefit programs and services available to thousands of our neighbors with nowhere else to turn. Here are some of the ways you can help improve the lives of these underserved New Yorkers:

Make a general contribution or join VNSNY’s Leadership Council to help provide a comprehensive array of home health care and community benefit programs to New York’s most vulnerable residents, regardless of their circumstance. Contributions help serve those who are chronically and terminally ill, adults and the frail elderly, infants, children, and families—New Yorkers, from all walks and at all stages of life.

Leadership Council members give annual contributions to our life-saving and life-enhancing programs at levels ranging from Benefactor at $1,250 to Chairman’s Circle at $25,000+. For more information or to join, visit www.vnsny.org/LCinfo.

Make memorial or tribute gifts for a loved one or to honor a special VNSNY staff member who provides exemplary service.

Attend or contribute to a fundraising event. Our annual fall benefit dinner (to raise funds for our Charitable Care and Community Benefit programs); our springtime Golf Classic (to raise funds for VNSNY Hospice and Palliative Care’s Veterans Program); our intimate Food for Thought Cocktail Receptions (to raise funds for our Hospice program); and our volunteer events all allow our friends to either attend or contribute to a special fundraising event. To learn more about our fundraising events, contact John Billeci at john.billeci@vnsny.org or 212-609-1565.

Become the newest member of the Lillian Wald Heritage Society by making a gift in your estate or retirement plan. Your gift ensures that VNSNY’s compassionate and professional care will support vulnerable New Yorkers for generations to come. Consider a gift in your will. Or receive steady lifetime payments with a gift annuity. You can also include VNSNY as a one of the beneficiaries of your life insurance, living trust, IRA, pension, or other financial account. It will be our pleasure to welcome you!

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For more information about donating to VNSNY or supporting a specific program, please call our Development Office at 212-609-1525 or visit www.vnsny.org/giving.

Thank you!
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