THE MISSION OF THE VISITING NURSE SERVICE OF NEW YORK:

- To promote the health and well-being of patients and families by providing high-quality, cost-effective health care in the home and community.
- To be a leader in the development of innovative services that enable people to function as independently as possible in their community.
- To help shape healthcare policies that support beneficial home- and community-based services.
- To continue our tradition of charitable and compassionate care, within the resources available.
GOING ABOVE AND BEYOND

It’s something we do each and every day for the more than 30,000 patients who are in our care at any given time. It’s in our DNA. It’s who we are. It’s who we’ve been for nearly 125 years.

This report showcases the impact of the charitable care and community benefit programs provided by the not-for-profit Visiting Nurse Service of New York.
We are pleased to share with you our 2017 Charitable Care and Community Benefit Report. This report highlights the many ways that the Visiting Nurse Service of New York (VNSNY), with the tremendous help of our donors and community partners, goes above and beyond in providing charitable care and community benefit to New York’s vulnerable patients and many diverse communities.

As you know, the health care field has been going through significant changes, and that is sure to continue in the months and years to come. With all this change, however, one thing is clear: Home- and community-based care is more important to people’s health and well-being than ever before. And this is why your support has never been more important.

As the nation’s largest not-for-profit home- and community-based health care organization, we remain steadfastly committed to VNSNY’s mission, set forth by our founder Lillian Wald almost 125 years ago: to provide a safety net for our most at-risk residents—the chronically ill, the frail elderly, children, the underinsured and the uninsured—including New Yorkers of every background.

This year marks Lillian Wald’s 150th birthday. As the founder of VNSNY, her boundless determination to go above and beyond in caring for her fellow human beings is what inspired the theme of this year’s report. If Lillian were alive today, we know there’s so much she would be proud of.

Besides the essential care that VNSNY provides daily to our community, she would be pleased about VNSNY’s own skilled, diverse and inclusive workforce and how they embody her vision by providing care to less fortunate individuals and families throughout New York.

Together, VNSNY with our generous supporters and community partners provided nearly $47 million in charitable care and community benefit programs in 2016. As part of this effort, VNSNY delivered free direct home care services to more than 8,600 under- and uninsured individuals and supported many wide-ranging programs improving the well-being of thousands of New Yorkers. A number of these programs are highlighted in this report, such as the Nurse-Family Partnership, Community Mental Health Services, the Chinatown NNORC (Neighborhood Naturally Occurring Retirement Community), Maternity, Newborn and Pediatric services and VNSNY’s Hospice and Palliative Care programs, to name just a few.

Our vital services are helping to improve the lives of thousands of New Yorkers—from first-time, low-income young mothers in the Bronx like Raysel (profiled on page 6 of this report), who our Nurse-Family Partnership is helping to escape the cycle of poverty, to our oldest patients such as Mr. Chan (featured on page 14), who receives assistance from our Chinatown NNORC that keeps him connected to...
essential resources and support. Many of the elderly patients we care for are frail, isolated, and living alone, and view VNSNY as an essential lifeline. Last year alone, we provided care to more than 650 patients over the age of 100, and our oldest patient was a remarkable 116 years old.

Thanks in part to the amazing generosity of supporters like you, we are able to go above and beyond in delivering vital services to these and other New Yorkers who otherwise might not receive the care they so desperately need, and who might slip through the cracks if not for VNSNY.

In this year’s report, in addition to brief descriptions of our safety net programs, we’ve also featured individuals like Rayse and Mr. Chan whose lives have been impacted by these programs. As a VNSNY donor, we hope you’re as moved by these inspiring stories as we are, and that you take great hope in what you’ve helped to realize.

As this report demonstrates, VNSNY’s commitment to our charitable care mission is as strong today as it was when Lillian Wald became the first public nurse. With your help, we are addressing the needs of New York’s underserved and vulnerable populations with the same determination she showed in 1893 when first reaching out to impoverished immigrants on Manhattan’s Lower East Side.

Thank you for going above and beyond for our patients and the New York community. Together, we are making a difference in the lives of tens of thousands of New Yorkers. We are so grateful to know that we can count on your assistance going forward, as we continue to go above and beyond in helping our less fortunate neighbors build a healthier, brighter future.

John P. Rafferty, Board Chair
Christopher T. Olivia, MD, President and Chief Executive Officer
Since its launch in 2006, VNSNY’s Nurse-Family Partnership has served over 4,700 families. Operating in the Bronx and Nassau County, our Nurse-Family Partnership programs receive funding from the New York City Department of Health and Mental Hygiene and the New York State Department of Health. We also thank Robin Hood, the Tiger Foundation, The Marion E. Kenworthy-Sarah H. Swift Foundation, and our many generous individual donors for their support of our NFP.

The remarkable track record of VNSNY’s Nurse-Family Partnership (NFP) speaks to the power of this evidence-based program, in which nurses provide the comprehensive, one-on-one support that young mothers in the Bronx and Nassau need to keep their babies healthy, learning and thriving from pregnancy onward. By working closely with both mother and child, our NFP staff is helping to break the cycle of poverty and improve the future for clients and their families.

The NFP program identifies first-time, low-income mothers-to-be—nearly half of whom are still in their teens—and pairs them with a specially trained VNSNY nurse. Meeting regularly with the mother from pregnancy through the child’s second birthday, the nurse monitors the mother’s health, encourages mother-child interactions that enhance the baby’s development, and helps the mother plan for her child’s future and pursue her own educational and career goals.

In 2016, VNSNY’s NFP program served almost 1,000 families and graduated 185 mothers and their children. Research shows that, compared to their peers, women who participate in Nurse-Family Partnership tend to have better prenatal health, wait longer to have another child, and are more likely to continue school and get a job. NFP has also been shown to improve children’s health, school readiness, and social development, and to enhance families’ economic well-being.
When Raysel got pregnant at age 18, she had not yet finished high school. “Devastated,” she abandoned her dream of going into military service. Two years and three children later (her first child was followed by twins), Raysel has a new dream, and is well on her way to making it a reality. She is pursuing a nursing degree, and hopes to become “that person in a young mother’s life: an ear, a shoulder to cry on, an inspiration.”

“That person” in her own life is Denisse Castellanos, a VNSNY Nurse-Family Partnership (NFP) nurse. Denisse has been working closely with Raysel since her first pregnancy and will continue until her oldest child, Aren, now 15 months, turns two. In regular visits to Raysel’s Bronx apartment, the two discuss infant nutrition and safety, child development, and Raysel’s educational plans, which include getting her GED and then heading to Bronx Community College. “I can’t imagine where I’d be without Denisse,” says Raysel. “She’s that person in my life who listens to everything, no judgment, and helps me come up with solutions.”

“From the beginning, Raysel had a million questions,” adds Denisse. “I like the fact that I can help young mothers with such a major life change, when they feel they’ve lost control and don’t know where to turn.” Lately, Denisse is helping Raysel navigate the two most pressing issues in her life: time management as a full-time student and mother of three, and toddler tantrums. (“Stay cool and communicate with him,” Raysel notes. “It works.”)

The proud owner of a 3.6 GPA, Raysel will begin Lehman College’s nursing program in the fall. She sees herself going into pediatrics, obstetrics or even the NFP. “Denisse is such a huge inspiration to me,” she says. “I hope I can be that for another young mother.”
Helping 16- to 35-year-old first-time fathers connect—and stay connected—with their children can be life-changing for both parent and offspring. VNSNY’s Bronx Fatherhood program works closely with young men in this demographic, providing the support, skills and knowledge they need to appreciate and take on the responsibilities and joys of fatherhood. Many of the Bronx Fatherhood participants have grown up fatherless themselves. Our program is designed to break this cycle of absentee fatherhood, one family at a time.

Since 2007, when the program began, the Bronx Fatherhood Program has worked with more than 600 young men. Guided by VNSNY staff, these fathers attend support groups, receive basic parenting instruction, and are linked to community resources that help them continue their education, find employment, and contribute financially as well as emotionally to their children’s lives. The result, say program graduates, is a life richer than they could have imagined.
For children up to the age of 18 who are facing serious and complex medical challenges, VNSNY’s Maternity, Newborn and Pediatric (MNP) services are often a critical lifeline. Working closely with families and physicians to ensure the best possible outcomes, our program staff provides high-quality, family-focused home care, including skilled nursing, rehabilitation therapy, social work and home health aide services.

The MNP teams offer medical support for children with a wide range of conditions, including prematurity, AIDS, seizure disorders, sickle cell anemia, cerebral palsy, disabilities, childhood cancers, organ transplants, and neurological, respiratory, orthopedic and cardiac disorders, as well as pediatric palliative care needs. We also provide specialized clinical and home health aide services for pregnant and postpartum women, for postpartum complications including post-cesarean wound care, and for high-risk conditions during pregnancy such as diabetes, pre-term labor, hypertension and HIV/AIDS.
Elena’s son Carlito was born with a chromosomal disorder that causes severe breathing problems, seizures and developmental disorders. Despite the severity of his condition, his mother knew one thing: she wanted him at home. “From the start, she was adamant,” recalls nurse Marilyn Lugo, Clinical Support Manager for VNSNY’s pediatric palliative care services in Brooklyn. “She said, ‘I know you can’t promise me my child will get better—but can you promise me that he can live out his life at home with me, his father and his brothers?’ We can, and we do.”

Thanks to the interdisciplinary team that Marilyn oversees, 7-year-old Carlito remains well cared for at home, surrounded by his loving family. Family education is a vital part of VNSNY’s pediatric palliative care, and nurses have taught Elena how to use a nebulizer, a cough assist machine, a suction machine, a chest vest and a BiPAP machine to keep him breathing safely, as well as how to use and clean Carlito’s feeding tubes.

VNSNY’s palliative care services include skilled nursing, rehabilitation therapy, social work and home health aide services for children up to age 18 who face serious and complex medical needs. In Carlito’s case, the team includes a licensed practical nurse who visits daily to assist with care and help Carlito off the bus on days when he’s able to attend school, and a social worker who connects the family to vital community resources.

Recently, Carlito’s team has taken up a new challenge—training his father, on his weekends off, to use the medical equipment so that he can help Elena as she gets ready to give birth to a new baby. “She needs more help, so our team is working to make it happen,” says Marilyn. “Another organization might have moved Carlito to a facility to give her some respite, but our goal is Elena’s goal—to keep Carlito at home. It’s not a question of ‘if.’ It’s a question of ‘how.’"
With over two dozen community outreach programs for underserved children and adults struggling with acute or chronic mental illness or substance abuse disorders, VNSNY’s Community Mental Health Services (CMHS) is an essential part of New York City’s mental health safety net. Serving approximately 12,000 clients in 2016, its vital programs provide behavioral health treatment and support for some 3,000 people on any given day, ranging from young children to seniors.

Drawing on thirty years of experience in the field, CMHS offers a wide range of interventions that bring targeted care directly to where it’s needed. For children in the Bronx living with serious emotional disturbance, for instance, our FRIENDS programs provide community-based, family-focused mental health and social services to stabilize behavior and ensure greater academic and social achievement. Working with several school districts, the programs bring together VNSNY, the New York State Office of Mental Health and the New York City Department of Education to support these vulnerable children.

Other CMHS programs include VNSNY’s Mobile Crisis Teams, which respond rapidly to provide short-term, inhome mental health services for adults and children experiencing, or at risk of, a psychiatric or psychosocial crisis; our Geriatric Mental Health Outreach programs, which provide assessment, counseling, and psychiatric care to Bronx, Manhattan and Queens senior citizens in need; our PEARLS program that provides cutting-edge treatment for depressed seniors in Manhattan and Queens; the “100 Schools Project,” in which CMHS social workers are training public school staff in Queens and Brooklyn to support the behavioral health of students; and Care Management programs for Health Homes servicing several New York City boroughs, as well as a separate program for adults with substance use disorders who apply for or receive public assistance.

VNSNY’s Community Mental Health Services are funded through grants and contracts from several government offices, including the New York City Department of Health and Mental Hygiene, the New York State Office of Mental Health, and the New York City Human Resources Administration, as well as by managed care organizations designated to provide behavioral health benefits, and many generous individual donors.
The Chinatown NNORC and Chinatown Community Center work collaboratively to improve the health and social welfare of the Asian-American community in New York City’s Chinatown neighborhood.

The Chinatown Neighborhood Naturally Occurring Retirement Community (NNORC), established in 2006, has become a trusted community resource, providing health and social services to support successful community living for more than 1,100 seniors 60 and older living in Manhattan’s Chinatown. Many of these seniors live in aging, walk-up tenement apartment buildings, which can breed isolation and threaten health and well-being. Since most speak no English, these seniors are often invisible to social services and health networks without special outreach efforts. The Chinatown NNORC program encourages and empowers members to take control of their health. It engages in case management aimed at promoting a stable situation and home environment, assisting members in aging issues and providing counseling services, proactive health care assistance and education, and links to health resources.

In its storefront space at 7 Mott Street, which it shares with the Chinatown Community Center, the NNORC offers recreational activities and a variety of other services. NNORC staff visit members who are frail or homebound in their homes to address social and health concerns, and assist members in making their home safe and hazard free. Our NNORC team also provides referrals and links to the services offered through our many partner agencies that are aligned with VNSNY’s mission to support successful community living. This wide range of services enables NNORC members to maintain important connections in their native language, supported by staff who understand the culture and needs of these seniors.

The Chinatown NNORC receives funding from the New York State Office for the Aging (NYSOFA), New York City Council Discretionary Fund, the New York City Department for the Aging, the Wallerstein Foundation for Geriatric Life Improvement and many generous individual donors. The UJA-Federation also provides funding through the Jeannette Solomon Fund for targeted enrichment programs.

The VNSNY Chinatown NNORC and Chinatown Community Center work collaboratively to improve the health and social welfare of the Asian-American community in New York City’s Chinatown neighborhood.
Mr. Chan and his wife were worried. Their landlord had just told them that they were in violation of their lease and was threatening eviction. So, they walked down the block to VNSNY’s Chinatown Community Center at 7 Mott Street, where the Chinatown NNORC office is located.

As NNORC members, the couple was educated in Cantonese on tenants’ rights and got connected to legal services and housing advocacy resources. “Now they know their rights and also know they have support,” says Chinatown NNORC case worker Charles Leung.

Besides seeking assistance on specific issues, the Chans also rely on the Chinatown NNORC to socialize, get help with government entitlements, and participate in health and wellness workshops. In addition, a VNSNY NNORC case worker and RN visit the couple’s fourth floor walk-up to make sure that Mr. Chan, who is 79 and in fragile health, remains stable and connected to essential resources and support.

“No matter what the issue may be—health care, entitlements, housing—once people can advocate for themselves, they become more confident about their rights and better able to stand up for their dignity,” says Charles. Thanks to the Chinatown NNORC, they can even end up helping others because of what they’ve learned and the strength they’ve gained.

Mr. Chan is a good example of this. Once a well-known singer and actor in his native Hong Kong, he has performed at birthday parties and other events in the neighborhood, as well as to raise money for his community after Hurricane Sandy—proving that for these vital VNSNY programs and their participants, empowerment is a two-way street.
Volunteers make vital contributions across our entire organization every day. In 2016, more than 550 volunteers provided over 37,200 hours of services to VNSNY, positively impacting the lives of thousands of vulnerable children and their families throughout the New York area.

Ranging in age from 14 to 98 years old, VNSNY volunteers help with a wide array of activities, working alongside trained staff to assist with the special needs of homebound patients and chronically ill adults and children, creating layettes for young low-income families that are just starting out, organizing art shows and holiday parties for mental health clients, and providing daily support at our Chinatown Community Center.

VNSNY Hospice volunteers also play a vital role, visiting patients and families in their homes as well as at our Goodman Brown Hospice Residence and nursing homes, creating art at patients’ bedsides and holding bedside vigils for those who are nearing the end of life without family around them. In VNSNY CHOICE, volunteers act as recreation assistants at the CHOICE Adult Day Center and make friendly phone visits to lonely CHOICE members in their homes, ensuring that their day will be brightened by a familiar voice.

In 2016, the dollar value of the time donated by VNSNY’s volunteers was calculated at more than $985,000—but in truth their contributions are priceless. Thank you! To learn more about becoming a VNSNY volunteer, please call us at 212-609-1570. For information on how to become a VNSNY Hospice and Palliative Care volunteer, please call 212-946-9235.
VNSNY Hospice and Palliative Care provides comfort, dignity and quality of life at the end of life for patients and their families. Our interdisciplinary hospice teams offer skilled, high-quality medical, nursing, emotional and spiritual care to help manage symptoms and keep patients as comfortable as possible.

While the majority of our hospice patients are cared for at home, VNSNY also provides specialized end-of-life care in other settings, including our Shirley Goodman and Himan Brown Residence (a home-like facility for patients who cannot remain in their own homes), as well as in nursing homes and assisted living facilities. VNSNY Hospice and Palliative Care is proud to offer specialized outreach to specific constituencies as well, including military veterans, patients with advanced cardiac disease, and patients who identify as lesbian, gay, bisexual or transgender.

Founded in 1983, our hospice is the largest in the New York metropolitan area, caring for well over 1,000 patients on any given day, and is the only hospice serving all five boroughs of New York City. In 2016, we provided hospice and palliative care services to 5,619 patients and their families.
All her life, Gloria drew enormous strength from her mother, who died shortly after her 80th birthday. “She taught me how to be loving and caring and noble,” says Gloria. “But when she passed away, I realized that she forgot to teach me how to live without her.” When Rocio Ruiz, a bereavement services intern with VNSNY Hospice and Palliative Care, reached out to Gloria after her mother’s passing, Gloria welcomed the chance to talk with someone who understood what she was going through.

Gloria’s reaction was not unusual—which is why, when a loved one dies in hospice care, bereavement services are available to family members for one year plus one month after the death, to provide support for all of that first year’s milestones, including the anniversary of death. In monthly phone conversations as well as a bereavement support group, Gloria and Rocio discussed how everyone grieves in their own way—a realization that brought Gloria great relief. “I was feeling guilty that I was not hysterically crying all the time, and Rocio taught me that it’s okay to feel at peace.”

Indeed, Gloria does feel at peace. Thanks to VNSNY, she was able to honor her mother’s wish to spend her final days in the home they shared, buoyed by a supportive team of nurses, social workers and bereavement counselors. “When my mother first became ill, I told her, ‘I don’t know how to cure you. The only thing I can do is promise that I will be with you until you take your last breath,’” says Gloria. “And with VNSNY’s help, I was able to.”

Gloria knows that her mother, too, felt peace at her death. “When she took her final breath, I saw a little tear,” Gloria recalls. “That was her saying, ‘So long, I’ll see you again.’ She knew I was there. I feel so grateful to VNSNY for helping to make that possible.”
At a time when home health care has a larger role in health and wellness than ever before, VNSNY’s cutting-edge home care research and educational development is playing a vital part in ensuring that our healthcare practice and policies are evolving to meet the needs of this transformative time. As the nation’s only research center to be located in a home- and community-based healthcare organization, the internationally renowned VNSNY Center for Home Care Policy and Research conducts rigorous scientific research aimed at improving outcomes and promoting positive changes in the field of health care. The new knowledge and exchange of ideas generated by the Center—the nation’s preeminent research institute for home care—has broad applications for evidence-based home- and community- based care, and is also yielding new insights into how care in these settings affects hospitalization risk.

The Research Center’s staff collaborates extensively with other clinical and academic institutions, and publishes its findings in a wide array of peer-reviewed academic journals. In addition to its ongoing clinical investigations, the Center also frequently hosts delegations from across the country and around the globe.

The Research Center’s work is supported by a number of public and private sources. Studies currently underway rely on federal sources such as the National Institute of Nursing Research, National Institute on Aging, and the National Institute of Neurological Disorders and Stroke at the National Institutes of Health (NIH), and the Agency for Healthcare Research and Quality (AHRQ). Private funding sources include the Beatrice Renfield Foundation, The Eugenie and Joseph Doyle Research Partnership Fund, the Silvian Foundation, and the Fan Fox and Leslie R. Samuels Foundation. The Center also relies on the New York State Health Foundation, as well as several individual donors.
VNSNY IN THE NEWS

In 2016, VNSNY programs and services were profiled in substantial media coverage. Here are a just a few of the highlights that show our impact on the community:

**VNSNY’s Hospice Program Earns Recognition from National Veterans Organization**
When a U.S. military veteran enters VNSNY’s Hospice and Palliative Care program, he or she is assigned to an interdisciplinary hospice team that includes a physician, a hospice nurse, spiritual counselors, and other specially trained clinicians. They also receive end-of-life care tailored to their unique situation. In 2016, VNSNY’s hospice services for veterans were upgraded to Level Four status by the group “We Honor Veterans.” It is the highest designation given by this organization, which was established by the U.S. Department of Veterans Affairs and the National Hospice and Palliative Care Organization to address veterans end-of-life issues. VNSNY’s hospice support for veterans was highlighted in a moving *New York Daily News* profile.

**NBC’s Today Show Highlights VNSNY’s Joint Rehab Program**
In October, NBC’s *Today Show* featured a short segment in which co-host Al Roker, just off knee replacement surgery, invited the camera into his home so viewers could witness a rehab session conducted by VNSNY physical therapist Billy Campbell. Thanks to Roker’s regular sessions with VNSNY’s Campbell, he was back at his seat around the *Today Show’s* familiar round table just two weeks after his operation.

**Partners in Care Nurse Discusses African-American Health Risks on WNBC-TV**
In an interview that aired in conjunction with Black History Month, WNBC’s television show *News 4 New York* turned to registered nurse Sheniqua Johnson from VNSNY’s Partners in Care to learn about common health disparities affecting African-Americans.

**VNSNY’s Promise Zone Program and Project Hope Are Featured on Local TV News**
*News 12 Bronx* aired an inspiring segment on the VNSNY Promise Zone, a community mental health program administered by VNSNY FRIENDS that provides behavioral health support services to children in five Bronx-area elementary and middle schools. In addition, the local news program *NY1 News* ran a segment on VNSNY’s Project Hope, which focuses on raising awareness and dispelling myths about hospice care in New York’s Harlem community.
In 2016, the Visiting Nurse Service of New York—together with generous supporters, community partners and VNSNY employees—provided nearly $47 million in charitable care and community benefit programs. These wide-ranging programs improved the lives of tens of thousands of New Yorkers, young and old, and provided free and discounted direct home care services to more than 8,600 under- and uninsured individuals.
The almost $47 million in community benefit impact shown in the chart on the opposite page represents the total amount spent by VNSNY and our philanthropic partners on delivering charitable care and community benefit programs. It includes services funded by public grants (city, state, and federal), development (gifts and grants from private donors, employees, foundations and corporations) and VNSNY’s charitable care contribution (the cost of community benefit programs paid for by VNSNY). This total does not include reimbursements to the programs from Medicaid, Medicare, and Managed Care organizations.

As indicated, the largest amount of community benefit funding went to Community Mental Health Services, programs for children and families—including our Maternity, Newborn, and Pediatrics program and our Nurse-Family Partnership—charitable care for the under- and uninsured, and support for Hospice and Palliative Care initiatives.

The Funding Sources chart, above, shows how VNSNY’s charitable care and community benefit programs were funded in 2016.
On any given day, the Visiting Nurse Service of New York has nearly 30,750 patients in our care. This care is delivered by a staff of over 14,400 employees including registered nurses, rehabilitation therapists, social workers, home health aides and other clinical staff such as physicians and psychologists.

**IN 2016:**

- Total patients served: **142,057**
- Total professional clinical visits: **1,324,536**
- Total home health aide hours: **31,658,170**
- The average age of a patient was **69**.
- The oldest patient was **116** while the youngest patient was just **a few days old**.
- VNSNY provided care to more than **658** patients who were over **100** years old.
- More than **43%** of our patients spoke languages other than English.
- **Heart disease, diabetes, cancer** and **wounds** were among the most frequent diagnoses of our patients.
- VNSNY serves all five boroughs of **New York City** as well as **Nassau, Suffolk** and **Westchester** counties.
A partial list of our programs and services:

**Home Care Services**
- Behavioral Health
- Home Visiting Physicians (M)
- Physical Therapy, Occupational Therapy and Speech Language Pathology
- Skilled Nursing
- Social Work
- Telehealth
- VNSNY Transitions

**VNSNY Chronic Care Expertise**
- Complex Illness Management
- COPD
- Diabetes
- Heart Failure
- Rehabilitation
- Stroke
- Wound Care

**Children and Family Services**
- Bronx Fatherhood Program (BX)
- Maternity, Newborn and Pediatrics (BX, BK, M, Q)
- Nurse-Family Partnership (BX, N)

**Community Mental Health Services**
- 100 Schools Project (BK, Q)
- Assertive Community Treatment (BX, M, Q)
- Behavioral Health Community Transitions Program
- Childrens Mobile Response Team (BX, BK, Q)
- Critical Time Intervention (BX)
- FRIENDS Program (BX)
- Geriatric Mental Health Outreach (BX, M)
- Health Home Care Management (BK, BX, M)
- Mobile Crisis Teams (BX, BK, M, Q)
- Parachute NYC (BX, M, Q)
- PEARLS Program (M, Q)
- Promise Zone (BX)

**Community Outreach**
- Chinatown NNORC and Chinatown Community Center (M)
- Community NORC Collaborations

**Hospice and Palliative Care**
- Family Support Services (BX, BK, M, Q, SI)
- Hospice and Palliative Care (BX, BK, M, Q, SI)
- Shirley Goodman and Himan Brown Hospice Residence (M)

**Medicare and Medicaid Health Plans**
- VNSNY CHOICE FIDA Complete
- VNSNY CHOICE Medicaid Managed Long-Term Care (MLTC)
- VNSNY CHOICE Medicare
- VNSNY CHOICE Select Health
- VNSNY CHOICE Total

**Private Pay Services from Partners in Care**
- Ambulatory Escort
- Care Management
- Clinical Assessments
- Personal Care and Companionship
- Physical Therapy, Occupational Therapy and Speech Language Pathology
- Skilled Nursing

**Training Programs**
- Health Coaching
- Physician Fellowships
- Population Care Coordination
- Rehabilitation

**VNSNY Research Center**
- Advancing and promoting evidence-based home healthcare practice

Unless otherwise noted, VNSNY serves all five boroughs of New York City as well as Nassau, Suffolk and Westchester Counties.

Key: BX = Bronx; BK = Brooklyn; M = Manhattan; Q = Queens; SI = Staten Island; N = Nassau; S = Suffolk; W = Westchester.

*For VNSNY CHOICE Health Plans service areas, go to: www.vnsnychoice.org
The Visiting Nurse Service of New York is grateful for the contributions of generous individuals, foundations, and corporations in 2016. Donations from these compassionate people and organizations help provide charitable care and life-changing community benefit programs to New Yorkers in need.

### $500,000 and above
- Robin Hood

### $100,000 - $499,999
- Overdeck Family Foundation
- Tiger Foundation

### $50,000 - $99,999
- The Balm Foundation
- John Conley Foundation For Ethics & Philosophy in Medicine
- Eugenie Doyle, MD
- The Irma T. Hirschl Trust
- Ruth and David Levine
- Robert B. Menschel
- New York Foundation for Eldercare
- Beatrice Renfield Foundation

### $25,000 - $49,999
- Alvarez & Marsal Healthcare Industry Group, LLC
- The Ambrose Monell Foundation
- Tara Stacon/Cushman & Wakefield, Inc.
- Joan and Bob Easton
- Anne and Joel Ehrenkranz
- The Elkes Foundation
- Epstein Teicher Philanthropies
- Alice and George Frelinghuysen/
  The Frelinghuysen Foundation
- Peter H. Gleason
- The Y.C. Ho/Helen and Michael
  Chiang Foundation
- Hugoton Foundation
- Robert M. Kaufman, Esq.
- Milbank Foundation for Rehabilitation
- Phyllis and Slade Mills
- Donald A. Pels Charitable Trust
- Mr. and Mrs. Carl H. Pforzheimer III
- Saint Vincent Catholic Medical Centers
- Phyllis and Howard Schwartz
- Philanthropic Fund
- Select Equity Group Foundation
- Frank and Diane Vigilante
- The Wasley Family Foundation
- Anonymous

### $10,000 - $24,999
- 5 Penn Plaza LLC
- Alliance For Health, Inc.
- Michael Arlen
- Margaret and Alexander Bancroft
- Bebe and Doug Broadwater
- Sarah Brown
- Mrs. John C. Burton
- Gilbert & Ildiko Butler Family Foundation
- Cadwalader, Wickersham & Taft LLP
- Emy Cohenca
- Julie and Bob Daum
- Delta Air Lines
- Joseph and Pamela Donner
- Edith and Robert DuPuy
- The Durst Organization
- Empire BlueCross BlueShield
- Mr. and Mrs. A. Gary Fieger
- Gensler
- GNYHA Ventures, Inc.
- Mary W. Harriman Foundation
- Mary R. (Nina) Henderson and
  Roger J. Branson, MD
- Barbara M. Hinck
- Hospital for Special Surgery
- Isabella Geriatric Center
- Charles S. Keene Foundation
- The Marion E. Kenworthy - Sarah H.
  Swift Foundation
- Art Lindenuer
- Tom and Elizabeth Mao
- The Mount Sinai Hospital
- Margaret Neimeth
- New York Society for the Relief of Widows
  and Orphans of Medical Men
- NewYork-Presbyterian Hospital and
  Healthcare System
- NYU Langone Medical Center/
  NYU College of Nursing
- Yoko Ono Lennon
- Julie and Russel Patterson, Jr.
- People Care Incorporated
- Personal Touch Home Care
- Preferred Home Care of New York
- Premier Home Health Care Services, Inc.
- Louis Pupello
- Emily and John Rafferty
- Corinne H. Rieder, EdD
- Ropes & Gray LLP
- Rosenblum Newfield LLC
- The Royal Care
- Jack* and Susan Rudin
- Rachel Rutherford Knapp
- Sandata Technologies LLC
- Andrew N. Schiff, MD
- The Marilyn M. Simpson Charitable Trust
- SL Green Realty Corp.
- The Judy and Michael Steinhardt Foundation
- Stroock & Stroock & Lavan LLP
- Solon E. Summerfield Foundation, Inc.
- Pine Tree Foundation of New York/
  Szilvia Tanenbaum
- Thompson Family Foundation, Inc.
- TMG Health, Inc.
- True Care Home Health Care
- Verizon Wireless
- VHIV, Inc.
- WB Wood/Herman Miller
- Barrie A. and Deedee Wigmore Foundation
- Wise Hospice Options
- Anonymous

### $5,000 - $9,999
- Altruista Health
- Sandra A. Bass/The Sandra Atlas Bass
  and Edythe and Sol G. Atlas Fund
- BCHB, Inc.
- Beacon Health Options, Inc.
- Bestcare, Inc.
- Brightpoint Health
- Diane and Clyde Brownstone/
  Brownstone Family Foundation
- Byram Healthcare
- The Caiola Family
- Robert M. Carr
- CLRC, Inc.
- ConsultNet, LLC
- Lewis B. and Louise Hirschfeld Cullman

* Deceased
2016 DONORS

Patricia T. Ewert
Mary Ann Fribourg
The John A. Hartford Foundation, Inc.
Peter Hutchings and Martha Wolfgang
Independent Living Systems
Barbara and Donald Jonas/Jonas Center for Nursing and Veterans Healthcare
Theresa Kempf
Helen L. Kimmel
Sarah-Ann and Werner H. Kramarsky
Solange Landau
Eugene M. Lang Foundation
Leonard and Judy Lauder
Nancy and Alan N. Locker
Susan Margolis
McBee Associates, Inc.
McKesson Patient Care Solutions Inc.
Carolyn and Gene Mercy
Mercy Home Care & Medical Supplies, Inc.
Jennifer Milacci
Wally Patawaran
Peter and Trudi Richardson
Myron Sulzberger ("Mickey") Rolfe
Mary Clark Romney
Marcia and Philip Rothblum Foundation, Inc.
Larry Rothenberg, Esq/CLC Kramer Foundation
James Rubin
May and Samuel Rudin Family Foundation, Inc.
Margaret B. Ruttenberg, MD
Sarah J. Schieffelin Residuary Trust
The Schiff Foundation
Selhelp Community Services, Inc.
Sy Sym's Foundation
Trilogy Leasing Co., LLC
United Federation of Teachers
Janet Van Name
Vicom Infinity/Vicom Computer Services
vXchnge
Wallerstein Foundation
WeiserMazars LLP
Willis Towers Watson
ZIZ, Inc.
Anonymous

EmblemHealth
Falk Technical Service Corp.
Daniel and Marki Flannery
Frenkel Benefits, LLC
Arthur J. Gallagher & Co.
The Dr. Maxwell Hurston Family Foundation, Inc.
Gannon Vitolo Contracting, LLC
GanFulk & Wild, PC.
Bruce S. Gelb
Audrey D. Gerson/Valiant Foundation, Inc.
Greenberg Traurig, LLP
Leonard and Fleur Harlan/Castle Harlan, Inc.
Linda Harris
HighPoint Solutions
Jacob Feinberg Katz & Michaeli Consulting Group LLC
JP Morgan
The Family of Jzanus Companies
The Hess and Helyn Kline Foundation/
Denise J. Levy
KPMG, LLP
Landauer Medstar
LIBERTY Dental Plan
Dan Luftkin
Mascioni & Behrmann Architecture & Engineering, PC.
MedImpact Healthcare Systems, Inc.
Medline Industries, Inc.
Alan Melniker
Richard and Ronay Menschel
Dinny and Lester Morse
Nate's Specialty Pharmacy
NEPC, LLC
NewYork-Presbyterian Queens
Office Depot
Pacific College of Oriental Medicine
Neil Pessin, PhD
RCG Global Services
Ricoh Business Systems
Iris and Ira Rimerman
Mary and Win Rutherfurd
Jonathan and Andrea Scilken
Lilli Shedlin
Jennifer Shotwell
Jeanette Solomon/UJA Fund
Special Touch Home Care Services
The Statue Foundation Inc.
Lynn G. Straus
Superior Vision
Teneo
TNT Staffing, LLC
Tunstall
VillageCare
Cecille Wasserman
Welttok
Ransom C. Wilson
Scott and Linden Wise
Erving and Joy Wolf
Dr. Michael C. Wolf
Anonymous

$1,000 - $2,499
17-18 Management Co., LLC
A&A Maintenance Enterprise, Inc.
All Season Home Attendant
Allen Health Care Services
The Allure Group
Amazing Home Care
AMC Health
Susan Arterian
Morton Banks
Jack Barchas, MD and Rosemary Stevens, PhD, MPH
Judith G. Bartlett
Rosemary Baughn, RN, MSN
Anson and Debra Beard, Jr.
Joan Beir
Alfred B. Bigelow
Bloomberg
Stanley Bone and Maureen Hunter-Bone
Amb. and Mrs. W.L. Lyons Brown
Milton and Fannie Brown Family Foundation, Inc.
Jan P. Browne
Janet and Robert Buescher
Diane Burke
Jonathan J. Bush
C & V Senior Care Specialists, Inc.
Cambridge Security Services
David Carnahan, Jr.
Elizabeth Carpenter
Tom and Joan Cassano
Carmen Beauchamp Ciparick
Blanche E. Cirker
ClinLogica
John P. Levine and Susan M. Clotpton/
Levine Clotpton Family Fund
Patricia Colella
Colliers International
Daniel R. Cooney
Cooperative Home Care Associates
Maurice Cory
Crothall Healthcare
Frances Danna
Peggy and Dick Danziger
E. Mary C. Davidson
Jose M. and Maria Teresa de Lasa
Elisabeth de Picciotto
The Helen and Philip Delman Foundation
Sandra Delson, EdD
Judy and Jamie Dimon
Distinctive Workforce Solutions
Christine Donovan
Austin and Paula Dooley
Mario D’Urso
Eagle Asset Management, Inc.
Ilaina and Mark Edison
Edith A. Ehrlich
Epstein, Becker & Green, PC.
Gail Erickson

$2,500 - $4,999
1199 SEIU-UHWE
41-47 Club of New York
Hany Abdelaal
Academy IPA
Apex Laboratory, Inc.
Axion Healthcare
Deborah B. Breznay, Esq.
Terese C. Brown
Bill's Head Foundation
Collazo Florentino & Keil LLP
Curtis+Perry
Dr. John Delfs and Nanette Bourne
Dignity Memorial
Mary and Kenneth Edlow

Anonymous
Everett Foundation  
Exclusive Ambulette Service, Inc.  
Nancy and Hart Fessenden  
Ginny Field  
Diane A. Fitzsimons*  
Elizabeth C. Forster  
Fosun Property Holdings  
Barrett and Peter Frelinghuysen  
Peter Frishauf & KC Rice  
Future Tech Enterprise, Inc.  
Beverley Galban  
Beverly Gasner  
Alice Geller  
Mindy S. Gerbush  
Janice Gewirtz and George Gewirtz, M.D.  
John N. Gilbert, Jr.  
William Gold, PhD  
Eloise Goldberg  
Vladimir V. Golovanov  
Betsy Gotbaum  
Michael Gould  
George T. Grant  
Diane Bruno Grasso  
Janice Greene  
Clare and Vartan Gregorian  
Marian Haas  
Kathryn Harrington  
Morrison and Fenella Heckscher  
Sam and Shonnie Heller  
John G. Hetrick  
Donna & Bill Hill Foundation  
Virginia M. Hoffmann  
Joanne Homlish  
Thomas and Barbara Israel/  
A.C. Israel Foundation  
Nancy B. Jackman  
Frederick L. Jacobson  
Jana Foundation, Inc.  
Cassandra Jones  
Joanne Josephy  
Attallah Kappas, MD  
Davidson Kempner Capital Management LP  
Beatrice L. Kernan  
Nancy A. Kernan-Chamberlain  
Helen Kornblau/The Kornblau Family  
Foundation  
P. Koshland  
The Kuperberg Foundation  
L&L Holding Company, LLC  
Stephen Lee  
Barbara Lee Chase  
Joan M. Leiman  
Susan L. Levine  
David L. Lewis  
David C. Lindy, MD  
Loeb & Troper  
Marianne Longo  
Sharry and Arthur Lukach  
Mary B. Lumet  
Robert B. MacNeil  
Rose Madden-Baer  
Maimonides Medical Center  
Manatt, Phelps & Phillips, LLP  
Maya Manley  
Joseph and Meryl Mark  
Nancy R. Mayer  
Lawrence McCarthy  
Margaret L. McClure, EdD, RN, FAAN  
Laura McPhail  
Janis & Alan Menken Foundation  
MetLife, Inc.  
Sara Miles  
Mobile Health  
Melene and Robert Nahodil  
National Medtrans Network  
Alice D. Netter  
New York Home Health Care Equipment  
Robert and Ann Newburger  
Susan Northover  
Felix Okhiria  
George D. O’Neill  
William C. and Joyce C. O’Neil  
Charitable Trust  
Paula K. Oppenheim  
PA Consulting Group/Chris Steel  
Jeff Packman  
Kerry and Dee Parker  
Carolyn and Bill Patterson  
Liz and Jeff Peek  
Timothy R. Peng  
Dorothy Perlman  
Sheila and Nicholas Platt  
Pleasantville Tax Services, Inc.  
Ann C. Poll  
PopHealthCare  
Sidney L. Posel/The Posel Foundation  
Deacon John Powers  
Prestige Care, Inc.  
PSC Community Services, Inc.  
Carol Raphael and Charles Olson  
Isabelle Rapin  
Michael J. Razny  
Regina and Robert Rheinstein  
RL Solutions  
David Rockefeller*  
Laurence and Wendy Rockefeller  
Jean Lucier Roland  
Jeffrey A. Rosen  
Ann Rosow-Lucchesi and Bruno Lucchesi  
Roytex, Inc.  
Steven Rubin  
David Salisbury, Jr.  
Robert E. Santiago  
George A. Schwartz  
Elizabeth Sesselberg  
Rosa Sheehan  
Lila Shoshkes  
Siguler Guff & Company, LP  
Simone Development  
James F. Slabe  
Margot M. Slater  
J. Smith Lanier & Co.  
Angela Solomon  
Spiegel Associates  
Beatrice Spillane  
Stefanie Steel  
Goldie Anna Charitable Trust  
Marina Stern  
Marion B. Stewart  
Nan and Charles Strauh  
Judith A. Sullivan/Stewart and Judith  
Sullivan Family Fund  
Patricia P. Tang  
Nicki and Harold Tanner/  
Newman-Tanner Foundation  
Judith A. Taylor  
Karl Thies  
Time Moving & Storage Inc.  
Toni and Shelby Roe Vaughn  
Marica and Jan Vilcek  
Ellen M. Viollett  
VNSNY Revenue Cycle Department  
Voya Investment Management  
Wagner College  
Gary Wassner  
Jill Weinstein  
Marvin F. White  
Mark and Jane Wilf  
William C. and Joyce C. O’Neil  
Charitable Trust  
Wilmington Trust  
Wolfensohn Family Foundation  
James Worth  
L. Randall Yates  
Leslie and Ronald Yoo  
Cindy and Tom Zanca  
Anonymous (12)  

$500 - $999  
Access Staffing, LLC  
Jeffrey W. Allister  
Annie S. Arraya  
Hannah Arterian  
John H. Asiel  
James A. Attwood  
The Auxiliary of St. Barnabas  
Healthcare Facilities  
Marjorie M. Bahvmani  
Salvatore Bastardi  
Daniel Bayoneto  
Diane M. Becker  
Barbara Belknap  
Tobias Bermant  
Sherwood C. Blake  
Lore Brenauer  
Leo and Frances Brettter  
Rosanne Bricker  

* Deceased
2016 DONORS

Bonnie Lee Brown
Don Brown
Paul Brown
Frank A. Bucalo
Emalyn H. Caliva
Robert B. Carey
Richard E Carlson
Daniel J. Carpenedo
Meredith Carr
CCLC
Robert M. Chalfin
Lisa Chickering
Kwok-Chi Chow
Theodore Cohn
Jane P. Coleman
Community Home Health Care
Robert M. Chalfin
Lisa Chickering
Kwok-Chi Chow
Theodore Cohn
Jane P. Coleman

Bonnie Lee Brown
Don Brown
Paul Brown
Frank A. Bucalo
Emalyn H. Caliva
Robert B. Carey
Richard E Carlson
Daniel J. Carpenedo
Meredith Carr
CCLC
Robert M. Chalfin
Lisa Chickering
Kwok-Chi Chow
Theodore Cohn
Jane P. Coleman
Community Home Health Care
Robert M. Chalfin
Lisa Chickering
Kwok-Chi Chow
Theodore Cohn
Jane P. Coleman

James R. Hurley
Josephine Lea Iselin
Charles Hill Jones, Jr.
Mr. and Mrs. Norman Kahn
Daniel R. Kaplan
Christopher Keelty
Barbara K. Kelly
Michael P. Kerrigan
Mr. and Mrs. Christopher Kinney
Mr. and Mrs. Harvey Klein
Andrea Kleper-Fallek
Steve Kornacki
Andrea Krantz
Richard Kreindler
Barbara Knieger
Edward J. Kyne
James J. Lally
Lampert Foundation, Inc
Judith Laskow
Bonnie Lauder
Lautman, Maska, Neill & Company
Lazard Asset Management
Laurie Z. Lederman
Flora Lee
Susana Lee
Catherine Heller Lenihan
Jeannie Levant
Ryland Lewis
John B. Locicero
Judith S. Lockwood
Loeb & Loeb LLP
Lupton Family
Charlene and Gary MacDougal
Philip Maher
Peter L. Malkin/The Malkin Fund
Arnold Manheimer
Anne and John Manice
David Marco
Pearl Marco
David B. Marcus
Deborah Marcus
Paolo Martino
Richard C. Marx
Mazet Realty Corp.
Catherine McCollum
Candace McCoy
William McKee
Cathy L. McKeon
Mary Alice McNamara
Eugene B. McTague
Linda A. Megan
Littler Mendelson
Pauline Metcalf
Anna Marie Michaelides
Helen Mills
Sharon Moir
Morgan, Lewis & Bockius LLP
Marie O. Morse
Charles Munafò
Steven Narker

Nationwide Screening Services
Donna Nelis
The New York Academy of Medicine
Susan and Peter Nitze
Northfield Bank
Nurse-Family Partnership
Rachel Osborne
Pace University, College of Health
Professions
Raffaela Pacifico
Parker Jewish Institute for Health Care
and Rehabilitation
David and Emelyn Patterson
Edward Pincover
Betsy Pinover Schiff
Pittman Family Foundation
Leslie Pollack
Julie Pollitz
Latanya Powell
Prime Staffing Agency
Elvis Propp
Robert Pyne
Queens Boulevard Extended Care Facility
Linda Quest
Mary K. Quirk
Heather Radtke
Karen Rafiçi
Cathy J. Raphael
Diane Recanati
Michael H. Reinhartd
Ira M. Resnick
Margaret O. Richards
Michael J. Risolo
Barbara Paul Robinson, Esq.
The Rosen Family Foundation
Paul P. Romanello
Dr. and Mrs. Michael A. Rosenbluth, MD
Robert Rosenthal
William Roskin
Marvin Ross
Martha Rowen
Charles Rubin
Sara Rudner
William M. Rudolf
Harry A. Russel
William F. Ryan Community
Health Network
Safeguard by Bradley Marketing Group
Hannah L. Sayah
Frances Scavullo Tsou
Mr. and Mrs. Robert Schaffner
Delia C. Schwartz
Dr. Cynthia D. Sculco
Barbara Seril
Manoj Shah
Stefanie Sheehan
Robert B. Shepler
Albert E. Short
Amy Shulman
Robert Siegel
2016 Gift In Kind

Carlton J. Abbott  
Aesthetics Association Medical Studio Service

Akers Global Travel LLC  
Mimi Aliperti

America Golden Buddha Temple  
The Apawamis Club

Barnes & Noble Inc.  
Irma Bishay

Botticelli Portraits  
Marie A. Caiafa

Stephanie & Joseph Camastro  
Susan Cummins Caputo

Alissa Churchill  
Jacqueline Colburn

Culinary Architects  
Julie and Bob Daum

DeFranco Spagnolo Salon & Day Spa  
Austin and Paula Dooley

Douglaston Garden Club Inc.  
Edith and Robert DuPuy

Erika International  
The Este Lauder Companies, Inc.

Judy S. Fein  
Diane A. Fitzsimons*

Ronald J. Frowne  
Future Tech Enterprise, Inc.

GlenArbor Golf Club  
Golf Event Management

Catherine Heller Lenihan  
Trinidad Hidalgo

Susan M. Hoffmann  
II Bacco

II Toscano Ristorante  
Betsy Jenks

Elisabeth R. Jenks  
Kind LLC

La Coquille Restaurant  
Michelle & Vincent Lumia

Marbella Restaurant  
Mariscal Design

Kelly Mattone  
Nancy Michalewicz

Edward A. Muccini  
New York Community Bank

North Shore Towers Golf Course  
Olga Lucia Permanent Cosmetics

Pen Palz Entertainment, Inc.  
Ponte Mollo Ristorante

Porsche of Larchmont  
Corinne H. Rieder, EdD

Myron Sulzberger (“Mickey”) Rolfe  
Ronique Hair Salon

Dr. and Mrs. Michael A. Rosenbluth, MD  
Roslyn School of Painting

Georgina Sager  
Sandata Technologies

Guy Sansone  
Artie Schwabe

Denise Sievers  
Margot M. Slater

Sprint  
Stresa Italian Restaurant

Tiffany & Co.  
Alison Van Dyke

Simone Waksberg  
The Waldorf Astoria

Zumou Weng

2016 Planned Gifts

Estate of Leo Baer  
Eileen Bamberger Charitable Trust

Estate of Ruby B. Fleming  
C. Warren Force Trust

Estate of Susan Gaum  
Miriam Gordon Trust

Estate of Stella Harmon  
Estate of Marjorie A. Jonas

Estate of Noel Levine  
David M. Mahood Memorial Fund

Estate of Julia Marin  
Estate of Jeanne McCracken

Estate of Robert Piel  
Estate of Channing Pollock

Estate of Herbert Reach  
John Roach Trust

Estate of Gertrude Schelling  
Estate of Dr. Ursula Springer

The Wells College Trust

2016 In Honor Of

Helen Anderson  
Chaim Backman

Iona Bartholomew  
Armi Bergancia

William Beringer  
Bonnie Berman Stockwell

Rowena Bernardo  
Lucy Borgia

Vanessa Boyce  
Bebe and Doug Broadwater

Lauren Brooks  
Richard Brooks

Shellie Bryant  
Dani Calderon

Billy Campbell  
William Campbell

Robert M. Carr  
Nicole Casiano

Hui Chen  
Balem Choi

Yi-an Chou  
Leslie Cohen

Paolo Colella

* Deceased
2016 DONORS

Cassandra Collins
Eulogio Colon
Nancy Corona
Beatrice Costa
Salena Cummins
Diane D’Alessandro
Margaret Desbas
Mary Kay Donnelly
Marilyn Dos Santos
Christel Dowridge
Mary Lou Driscoll
Helen Drivas
Marcia DuBois
Kathleen Ducey
Richard A. Dund
Joan and Bob Easton
Rose Edmond
Anne and Joel Ehrenkranz
Karl Estrada
Connie Evans
Claire and Sam Fagin
Laura Fanizza
Debra Feehan
Theresa Feeney
Judy S. Fein
Brian Finnerty
Daniel and Marki Flannery
Abigail Fortune
Jenny Fox
Michael Freedman
Alice and George Frelinghusen
Rosalie Galante
Christine Gallagher
Minerva Gamarra
Maureen Gillard
Rebecca Gingrich
Nancy Girlando
Michele Gomes
Wanda Gonzalez
Elaine Gould
Clare and Vartan Gregorian
Magdalene Grosvenor-Greeman
Jessie Gutien
Eileen Guzman
Sunny Halperin
Ann Harper Campbell
Deshawn Harris
Charles Hayes
Angela T. Henning
Mary Hogan
Jen Johnson
Josephine Johnson
Barbara and Donald Jonas
Christiane Kabore
Marian Kamate
Sam Kastel
Robert M. Kaufman, Esq.
Patricia Kilroy
Janet King
Mary Kay King
John C. Klett
Nataliya Kukil
Escel Lagadamen-Morada
Ellen P. Lato
Irene Lazcano
Samantha Lee
Jennifer Leeflang
Luis Leighton
Philip Leon
Annie Leora
Yvonne Lew
Afernando Macuto
Rosa Marcus
Tameka McCabe
Estelle McCarthy
Laura McDonald
Cynthia McGill
Marlene Menard
Henry Menzies
Carol Mitchell
Betty Monahan
Elizabeth Monahan
Amanda Moore
Jane Nash
Mary Niegocki
Ray Northern
Gilbert Oakley
Kei Okada
Debra A. Orzyyszyn
Nancy Papillo
Julie and Russel Patterson, Jr.
Linton Peixoto
Yanira Pereyra
Jeffrey Perez
Filippa Petruccelli
Mr. and Mrs. Carl H. Pforzheimer III
Alexandra Philip
Norma Pope
Marco Quintero
Emily and John Rafferty
Eva Reese
Enasia Rennix
Corinne H. Rieder, EdD
Roisin Rogers
Gibs Rosenberg
Christine Rubin
Annie Russo
Carmen Sanchez
Dianna Sandiford
Mariane Sandrese
Florita Santos
Max Sayah
Andrew N. Schiff, MD
Joseph Schipani
Paul Schneider
Michelle Schuler
Amy Schwalberg
Pamela Schwartz
Nadezha Shalumova
Gauri Shetye
Josephine Smith
John Soranno
Lisa Spedalle
Tara Stacom
Harry Steinberg
Harriette A. Tax
May Temple
Clara Terebessy
Lois Traub
Diana Valdes
Norbely Vasquez
Francesco Verber
Annie Leora Wald
Marie Watrous
Ruth Watson Lubic
Kathleen Wendt
Barbara Wenzel
Ashley Wiener
Kristen Wong
Steven Wong
Peter Wu
Chou Yi-an
Anonymous

2016 In Memory Of
Norman B. Ackerman
Eleanor Aitken
Howard Amron
Glenn Anderson
Kay Angelich
Hector Arce
Peter Arqua
Michelle August
Barbara Sharon Bahny
Edna Balletto
Lucy Barbo
Joel Beckwith
Anthony M. Bednarchik
Rita Bentley
Phillip Berry
Ashok Bhavani
Lydia Bigio
Francoise J. Boas
Suzanne Bohig
Angela Bondulic
Maud Bonnell
Angela Borbon
Norma Bostock
Loran Braverman
Mary Brennan
Philip Brickner
Lois Brookmine
Doadie Brown
Harry Browne
Gage Bush Englund
Alice Cahn
Bettina Caiola
Members of the Lillian Wald Heritage Society lead by example to ensure the future of VNSNY through the extraordinary gesture of including a bequest or planned gift, such as a Charitable Gift Annuity (CGA) or Retirement Assets (like an IRA), in their estate plans to help support the future of VNSNY.
2016 DONORS

Marion Last
Bessie Lebzelter
Rita Lewis
Reva Lifshy
Laurie Litwin
Carol Livolsi
Anne Lomino
Patrick Luis
Elizabeth Lupton
Ann Lutz
Stanley Lyons
Julie M
Kay Macy
Frank Maiorella
Nerieda Maldonado Colon
Christina Maltempi
Helen Mandelbaum
Larry & Eleanor Marcus
Alan Margolis
Mort Marshak
Mary & Joe
Alain Marty
Gertrude Masters
Rosina McCahey
Calvin McCoy
Thad McGrat
Sally McKenna
Patrick J. McNamara
Dorothy McNichol
Joan Marie McPhail
John G. Miles
Frank Milillo
Philip Miliro
Sheila Milner
Faye Mintzer
Arlene Mischel
Reina Montalvo
Donald Moran
Edith Morning
Leon Morse
Adele Moskovitz
Daniel Munafon
Thomas Murphy
Robert T. Nally
Evelyn Nasoff
Hector Navedo
Decoaral Nesbit
Mary Kay Niegochki
Kenneth Lee Nunez
Cathleen O'Brien
Bernard J. Osborne
Norman Peck
Irving Philip
Simon Pluda

Vivian Potter
Donna Powell MacNeil
David A. Primo
Marianne Pupello
Shaun Puschman
Monika Pyka Dillon
Sonia Quinones
Ronald Radtke
Bob Rakshys
Karen Rand
Neal Rassman
Eva Reese, RN
Joseph W. Regan
Jose Reynoso
Marie Riguardi
Sharon Rikon
Sharon Rockman
Thomas M. Rocks
Sharon Rogers
Leon Root, MD
Daniel Rosa
Danny Rosa
Harry Rosenblum
Renee Rosenblum
Gerald Rosow
Victoria Ross
Marcia Rothblum
Joseph Rovinsky
Nicolina V. Ruggiero
Michael Russo
Michael Ryvicker
Michael Santoro
Max Sayah
Phyllis Schmel
Joseph Schipani
Carl Schroeter
Charles Schwartz
Rhoda Schwartz
Polly Scilken
Lou Seitler
Denis Shed
Joseph Sheehan
Ada Shenot
Toni Shore
Milton Shoshkes
Julia Simpson
Julia Margaret Simpson
Muriel Simpson
Nobu Siraisi
Nancy Soong
John Soranno
Stamatia Souris
Wayne Southwick
Madeline Spilarich

Irwin Spivack
Allen Staub
Sourbis Stamatia
Harry Steinberg
Steven Steinberg
Richard Stewart Goldberg
Ruth Ann Stewart
Dina Sultana
Thirumoorthi Sushan
Marjorie Sussman
Stephen Sussna
Elizabeth Swain
Jenni Sweeney
Robert P. Taylor
Eileen Tedesico
Grace Terry
Anne-Marie Thom
George Thomas
Rev. Inez A. Thomas
Judith Thum
Willam J. Todd
Adrienne Tolsch
Marilyn Tooker
Fred Towers
Vincent Traub
Risa Trepel
Lina Trop
Gordon Tsou
Adele Tulman
Joann Uhle
Brigitte V
Heather Ann Vaughn
Juanita Velazquez
Margaret Venturella
Vincent Verderosa
Lillian Vernon
Lucia Vicol
Jean Visovich
Nick Visovich
Esther Walowitz
Margaret Ward
Michael Warren
Anne V. Wasily
Alan Waxman
Hamilton Webster
Robert Weeman
Mark Wei
Dorothy Weinstein
Beatrice Weisberg
Jacquelyn Weiss
Louise Weiss
Marjorie B. Weller
Arthur Woodward
Suzy Zimmerman
VNSNY’s Leadership Council is made up of hundreds of generous donors who share our belief that a comprehensive array of home health care and community benefit programs should be available to New York’s most vulnerable, regardless of age, circumstance, or ability to pay. The Council recognizes our individual donors who make a minimum annual contribution of $1,250 in a year. Since its founding in 2012, members have contributed millions of dollars to advance our charitable mission.

Hany Abdelaal
Michael Arlen
Susan Arterian
Margaret and Alexander Bancroft
Judith G. Bartlett
Sandra A. Bass/The Sandra Atlas Bass and Edythe and Sol G. Atlas Fund
Rosemary Baughrn, RN, MSN
Joan Beer
Deborah B. Breznay, Esq.
Bebe and Doug Broadwater
Sarah Brown
Jan P. Browne
Diane and Clyde Brownstone/Brownstone Family Foundation
Mrs. John C. Burton
The Caiola Family
David Carnahan, Jr.
Robert M. Carr
Tom and Joan Cassano
Emy Cohenca
Lewis B. and Louise Hirschfeld Cullman
Julie and Bob Daum
Elisabeth de Picciotto
Dr. John Delfs and Nanette Bourne
Judy and Jamie Dimon
Joseph and Pamela Donner
Eugenie Doyle, MD
Edith and Robert DuPuy
Joan and Bob Easton
Mary and Kenneth Edlow
Anne and Joel Ehrenkranz
Gail Erickson
Mr. and Mrs. A. Gary Fieger
Ginny Field
Daniel and Marki Flannery
Alice and George Frelinghuysen/The Frelinghuysen Foundation
Mary Ann Fribourg
Peter Frishauf & KC Rice
Beverly Gasner
Bruce S. Gelb
Peter H. Gleason
Eloise Goldberg
Vladimir V. Golovanov
Betsy Gotbaum
Marian Haas
Linda Harris
Sam and Shonnie Heller
Mary R. (Nina) Henderson and Roger J. Branson, MD
Barbara M. Hinck
The Dr. Maxwell Hurston Family Foundation, Inc.
Peter Hutchings and Martha Wolfgang
Frederick L. Jacobson
Joanne Josephy
Robert M. Kaufman, Esq.
Theresa Kempf
Donald A. Pels Charitable Trust
Helen L. Kimmel
Helen Kornblau/The Kornblau Family Foundation
Solange Landau
Eugene M. Lang Foundation
Stephen Lee
Joan M. Leiman
Yoko Ono Lennon
Ruth and David Levine
The Hess and Helyn Kline Foundation/Denise J. Levy
Art Lindenauer
David C. Lindy, MD
Nancy and Alan N. Locker
Marianne Longo
Dan Luften
Robert B. MacNeil
Rose Madden-Baer
Tom and Elizabeth Mao
Susan Margolis
Nancy R. Mayer
Alan Melnick
Robert B. Menschel
Carolyn and Gene Mercy
Sara Miles
Phyllis and Slade Mills
Dinny and Lester Morse
Margaret Neimeth
Robert and Ann Newburger
Susan Northover
Felix Okhiria
Paula K. Oppenheim
Kerry and Dee Parker
Wally Patawaran
Julie and Russel Patterson, Jr.
Timothy R. Peng
Neil Pessin, PhD
Mr. and Mrs. Carl H. Pforzheimer III
Pleasantville Tax Services, Inc.
Ann C. Poll
Sidney L. Posel/The Posel Foundation
Louis Pupello
Emily and John Rafferty
Michael J. Razny
Peter and Trudi Richardson
Corinne H. Rieder, EdD
Myron Sulzberger (“Mickey”) Rolfe
Mary Clark Romney
Ann Rosow-Lucchesi and Bruno Lucchesi
Marcia and Philip Rothblum Foundation, Inc.
James Rubin
Jack* and Susan Rudin
Rachel Rutherford Knapp
Margaret B. Ruttenberg, MD
Robert E. Santiago
Phyllis and Howard Schwartz Philanthropic Fund
Jonathan and Andrea Scilken
Elizabeth Sesselberg
Lilli Shedlin
Jennifer Shotwell
James F. Slabe
Angela Solomon
Beatrice Spillane
The Statue Foundation Inc
Goldie Anna Charitable Trust
The Judy and Michael Steinhardt Foundation
Marina Stern
Lynn G. Straus
Judith A. Taylor
Thompson Family Foundation, Inc.
Janet Van Name
Frank and Diane Vigilante
Cecille Wasserman
Gary Wassner
Jill Weinstein
Ransom C. Wilson
Dr. Michael C. Wolf
Leslie and Ronald Yoo
Cindy and Tom Zanca
Anonymous (10)
DIRECTORS & COMMITTEE MEMBERS

VNSNY Board of Directors
John P. Rafferty, Chair of the Board
Margaret A. Bancroft
Douglas D. Broadwater
Carmen Beauchamp Ciparick
Robert C. Daum
E. Mary C. Davidson
Jose M. de Lasa
Eugenie Doyle, MD
Edith M. DuPuy
Sarah L. Eames
Anne B. Ehrenkranz, PhD
Raymond Falci
Peter H. Gleason
Betsy F. Gotbaum

John R. Gunn
Mary R. (Nina) Henderson
Peter L. Hutchings
Robert M. Kaufman
Arthur Lindenauer
Kwan Lan (Tom) Mao
Joseph D. Mark
Phyllis J. Mills, BSN, RN
Christopher T. Olivia, MD
Carl H. Pforzheimer III
Corinne H. Rieder, EdD
Andrew N. Schiff, MD, Vice Chair, Secretary & Treasurer
Albert L. Siu, MD, MSPH
Frank S. Vigilante

Emeritus Directors
John Gordon
Claire M. Fagin, PhD, RN, FAAN
Alice C. Frelinghuysen
Attallah Kappas, MD
Mathy Mezey, EdD, RN, FAAN

Juliet Patterson
Ira S. Rimerman
Paula L. Root
Kenneth G. Standard

Subsidiary Boards

VNSNY CHOICE/VNS CHOICE Community Care
Andrew N. Schiff, MD, Chair
Robert C. Daum
Betty M. Gross
Mary R. (Nina) Henderson
Peter L. Hutchings
Michelle Lopez

Kwan-Lan (Tom) Mao, Secretary & Treasurer
Joseph D. Mark
Phyllis J. Mills, BSN, RN
Christopher T. Olivia, MD, ex officio
John P. Rafferty, ex officio

VNS Continuing Care Development Corporation
John P. Rafferty, Chair
Phyllis J. Mills, BSN, RN
Kwan-Lan (Tom) Mao, Secretary & Treasurer

Christopher T. Olivia, MD, ex officio
Andrew N. Schiff, MD

As of April 25, 2017
VNSNY Home Care and Partners in Care
Anne B. Ehrenkranz, PhD, Chair
Margaret A. Bancroft
Douglas D. Broadwater
Sarah L. Eames
Betsy F. Gotbaum
John R. Gunn

Arthur Lindenauer
Christopher T. Olivia, MD, ex officio
Carl H. Pforzheimer III
John P. Rafferty, ex officio
Albert L. Siu, MD, MSPH

VNSNY Hospice and Palliative Care
Frank S. Vigilante, Chair
Nessa Coyle
E. Mary C. Davidson, Vice Chair and Secretary
Jose M. de Lasa
Edith M. Dupuy
Peter H. Gleason

Robert M. Kaufman
Diane Meier
Margaret Neimeth
John P. Rafferty, ex officio
Corinne H. Rieder, EdD, Treasurer

VNSNY Standing Committees (As required by VNSNY bylaws):

Executive Committee
John P. Rafferty, Chair
Robert C. Daum
Anne B. Ehrenkranz, PhD

Christopher T. Olivia, MD, ex officio
Andrew N. Schiff, MD
Albert L. Siu, MD, MSPH

Audit Committee
Arthur Lindenauer, Chair
Douglas D. Broadwater
Carmen Beauchamp Ciparick

Peter L. Hutchings
Robert M. Kaufman
John P. Rafferty, ex officio

Finance Committee
Robert C. Daum, Chair
Margaret A. Bancroft
Mary R. (Nina) Henderson
Christopher T. Olivia, MD, ex officio

Carl H. Pforzheimer III
John P. Rafferty, ex officio
Frank S. Vigilante

Governance Committee
Robert M. Kaufman, Chair
Jose M. de Lasa
Mary R. (Nina) Henderson
Phyllis J. Mills, BSN, RN

Christopher T. Olivia, MD, ex officio
John P. Rafferty, ex officio
Corinne H. Rieder, EdD
Other VNSNY Committees

**Development Committee**

E. Mary C. Davidson, Co-Chair  Betsy F. Gotbaum  John P. Rafferty, ex officio
Phyllis J. Mills, BSN, RN, Co-Chair  Mary R. (Nina) Henderson  Corinne H. Rieder, EdD
Douglas D. Broadwater  Robert M. Kaufman  Christopher T. Olivia, MD, ex officio
Anne B. Ehrenkranz, PhD  John P. Rafferty, ex officio  Frank S. Vigilante

**Executive Compensation Committee**

Andrew N. Schiff, MD, Chair  Robert M. Kaufman  John P. Rafferty, ex officio
Douglas D. Broadwater  John P. Rafferty

**Investment Subcommittee**

Andrew N. Schiff, MD, Chair  Peter H. Gleason  John P. Rafferty, ex officio
Margaret A. Bancroft  Christopher T. Olivia, MD, ex officio  Corinne H. Rieder, EdD
Robert C. Daum

**Quality Committee**

Chair TBD  Stephanie Goldberg, RN, MSN, NEA-BC  Phyllis J. Mills, BSN, RN
Eugenie Doyle, MD  John R. Gunn  Christopher T. Olivia, MD, ex officio
Anne B. Ehrenkranz, PhD  Peter L. Hutchings  John P. Rafferty, ex officio
Kimberly S. Glassman, PhD, RN, NEA-BC, FAAN  Eileen Sullivan-Marx, PhD, RN, FAAN  Albert L. Siu, MD, MSPH

Advisory Committees/Boards

**Research Advisory Committee**

Margaret A. Bancroft, Chair  Alvin I. Mushlin, MD, ScM  Corinne H. Rieder, EdD
Eugenie Doyle, MD  John P. Rafferty, ex officio  Albert L. Siu, MD, MSPH
Phyllis J. Mills, BSN, RN

**Community Mental Health Advisory Committee**

Stanley Bone, MD, Chair  Edith DuPuy  Christy Parque
Sheila H. Akabas, PhD  Phyllis J. Mills, BSN, RN  John P. Rafferty, ex officio
E. Mary C. Davidson  Anand Pandya, MD  Paula L. Root

As of April 25, 2017
The kindness and generosity of individuals, foundations, and corporations has helped make everything in this report possible. VNSNY relies on contributions from caring people like you to make our Charitable Care and Community Benefit programs and services available to thousands of our neighbors with nowhere else to turn. Here are some of the ways you can help improve the lives of these underserved New Yorkers:

**Attend or contribute to a fundraising event.** Our annual fall benefit dinner (a black-tie dinner-dance to raise funds for our Children and Family Services), our annual Golf Classic (a springtime event, 2017’s Golf Classic raised funds for VNSNY Hospice and Palliative Care’s Veterans Program), our intimate Food for Thought Cocktail Receptions (which raise funds for our Hospice Program) and our volunteer events all allow our friends to either attend or contribute to a special fundraising event.

**Join the VNSNY Leadership Council.** This group, made up of individual donors who make a minimum annual contribution of $1,250 in a year, offers an opportunity to become closely involved with VNSNY as a mission-driven organization, with benefits that include invitations to receptions, special events, and educational programs; reserved VIP seating for our Amazing Lives Lecture Series; and access to the Friends Care Center Phone Line, in case you or a loved one are ever in need of VNSNY services.

**Make General Contributions** that will help VNSNY continue its nearly 125-year charitable care mission to provide the best quality home- and community-based health care to all New Yorkers, regardless of circumstance.

**Make Memorial or Tribute Gifts** that allow you to leave a lasting and meaningful legacy in honor of a loved one or a special VNSNY staff member or home health aide.

**Become a member of the Lillian Wald Heritage Society** by making a Planned Gift to ensure that VNSNY’s outstanding care is available to support generations to come. Make VNSNY part of your legacy with a planned gift, such as a Charitable Gift Annuity (CGA), a gift of Retirement Assets (such as an IRA), or a Bequest through your Will to join the Society so we can thank you for your thoughtful gift today. Planned Gifts may increase income, generate estate-planning advantages, or provide tax benefits now, while supporting VNSNY’s charitable mission far into the future.

**Donate Appreciated Securities** that you have owned for more than one year and receive a tax deduction for the full fair market value of the securities on the day of transfer to VNSNY.

You can use the enclosed gift envelope to make your gift now, or make an online donation at [vnsny.org/donate](http://vnsny.org/donate). For more information about donating to VNSNY or supporting a specific program, please call our Development Office at [212-609-1525](tel:212-609-1525) or visit [www.vnsny.org/giving](http://www.vnsny.org/giving).

Thank you! Your generous support of VNSNY provides essential care to vulnerable children, adults, and families. We and our patients are grateful to you for making this possible.
THE MISSION OF THE VISITING NURSE SERVICE OF NEW YORK:

• To promote the health and well-being of patients and families by providing high-quality, cost-effective health care in the home and community.
• To be a leader in the development of innovative services that enable people to function as independently as possible in their community.
• To help shape healthcare policies that support beneficial home- and community-based services.
• To continue our tradition of charitable and compassionate care, within the resources available.