Who is a candidate for VNSNY Private Care Services?

Patients who meet any of these criteria:

• Recuperating from a health emergency such as stroke or accidental injury
• Recovering from surgery
• Elderly and in declining health
• Living with chronic illness or disability including multiple sclerosis, heart disease and diabetes
• Requiring placement or continued stay in a Residential Health Care Facility
• Struggling with a cognitive impairment condition such as dementia or Alzheimer’s
• In treatment for cancer
• Bringing home a newborn
• At risk for falls
• Patients in the hospital or nursing home for long stay
• Suffering from advanced illness or in hospice care
• Receiving insured home healthcare services but requesting supplemental care

For more information about private care services and rates, or to refer a patient, please call 1-866-632-2557.
Personal care and companionship
• Assistance with ADLs
• Monitoring vital signs
• Medication reminders
• Special support and monitoring for high-risk patients
• Respite care for family caregivers

Ambulatory escort
• Transition home from hospital or nursing home
• To and from healthcare appointments or social engagements

Private Care Nursing (LPN or RN)
• Medication administration and management
• Infusion
• Wound care
• Catheter care
• Tube feeding
• Pulmonary care
• Immunization

Clinical assessments
• Falls Prevention Assessment
  – Multifactorial evaluation focused on physical capabilities and limitations
  – Provides recommendations to help prevent slips or falls
• Home Safety Screening Assessment
  – Systematic approach informs household improvements, equipment or procedures to minimize environmental and health-related impediments
• PRI and SCREEN
  – Required by New York State law for nursing home eligibility
  – Determines appropriateness of placement and level of care based on medical, physical and cognitive status

Rehabilitation therapies
• Licensed physical and occupational therapists, speech-language pathologists
• Treatment for conditions impacting mobility, strength, speech, swallowing or ADLs

Care management
• Comprehensive evaluation of health, psychosocial, functional and environmental factors for clients needing help with IADLs
• Expert advocacy, education and oversight of interdisciplinary team
• Care coordination
• Education and status updates for family caregivers
• Assistance with navigating elder care options, associated paperwork and connecting to community resources
• Helps reduce avoidable readmissions and ED visits

Health coaching
• Assists patients in transitioning home safely after discharge
• Provides care coordination, emotional support and education in self-management

Benefits of VNSNY Private Care
• Delivered by VNSNY private pay affiliate, Partners in Care
• Helps reduce avoidable rehospitalizations and improve continuity of care across the continuum
• Start of care often scheduled within 24 hours
• On-call nurses available 24 hours a day, 7 days a week
• Services available by the hour or round-the-clock
• Flexible scheduling, no contracts

For more information, or to refer a patient, please call 1-866-632-2557.
Scenarios for VNSNY Private Care Services

- **Getting care quickly for a safe transition home after discharge.** When Medicare or other insurance authorizations delay the start of home care, private care can usually be initiated within 24 hours to help reduce the risk of rehospitalization.

- **Personal care for a high-risk patient who is not eligible for insured home health services.** Companionship, support and assistance with ADLs for patients who do not require skilled nursing care or qualify for insured benefits.

- **Clinical assessments that provide critical data to help providers ensure the right care in the right setting.** An array of evidence-based, third-party endorsed screening tools.

- **Enhanced level of care beyond what Medicare or other insurers will cover.** When patients want additional home care, we work closely with their CHHA to supplement their care with extended hours or days of private service.

- **Round-the-clock nursing or personal care to help ensure the safety of frail patients.** When a patient’s family needs additional help to provide an extra level of support.

For more information about private care services and rates, or to refer a patient, please call 1-866-632-2557.