



# VNSNY Hospice and Palliative Care Veterans Program



Specialized care and services  
to meet Veterans' unique needs.

## Program Overview

The Veterans Program from VNSNY Hospice and Palliative Care is dedicated to providing superior hospice care that addresses the unique needs of veterans and their families. We combine compassionate care and clinical best practices to provide the specialized medical, spiritual and emotional support our veteran patients deserve.



VNSNY is proud to have achieved Level Four Partner status with **We Honor Veterans**, a program created by

the National Hospice and Palliative Care Organization in collaboration with the Department of Veteran Affairs. This four-star distinction is the highest a provider can achieve, and VNSNY is the only hospice provider serving all five boroughs to achieve this status.

## About Hospice Care from VNSNY

Hospice is a specialized, team-based approach to support and care for individuals with life-limiting or advanced illness and their families. Instead of trying to cure a disease, hospice focuses on providing physical comfort and emotional support, so that life can be lived as fully as possible.

Care can be provided wherever you live, whether that's a private home or apartment, in a nursing home or skilled nursing facility, or in a short-term inpatient setting.

VNSNY Hospice and Palliative Care is committed to being available to you at any time, providing 24/7 access to care and services.



## Specialized Care & Services

**In addition to the benefits that VNSNY Hospice and Palliative Care provides, individuals in the Veterans Program also receive:**

- Care provided by a team of experts, many of whom are veterans themselves, trained to address:
  - Service-connected injuries and illnesses
  - Post-traumatic stress disorder (PTSD)
  - Survivor's guilt
  - Depression
  - Substance abuse
- Help in identifying veteran-specific benefits and connecting to additional community services, as needed
- Special recognition ceremonies including family and friends
- Assistance in the planning of military memorials
- Access to grief support groups and bereavement program for patients' families

## Getting Started is Easy

**Hospice is a covered benefit for veterans.**

**To get started:**

- 1.** Call **212-609-1900** and our skilled staff will answer any questions and provide the information needed to get connected with care
- 2.** We will contact the patient's doctor to confirm the need for hospice care
- 3.** We will verify coverage. Hospice care is covered by Medicare, Medicaid, the VA and most private insurances
- 4.** We will organize and schedule the start of care

*It is helpful to have a copy of the patient's military discharge papers (DD 214) available to provide to VNSNY. If needed, VNSNY staff members can assist in obtaining the paperwork following the patient's admission to VNSNY hospice.*

For more information, call VNSNY Hospice and Palliative Care **212-609-1900** or visit **[www.vnsny.org/hospice](http://www.vnsny.org/hospice)**.



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